Right To A Timely Decision

You have the right to a decision on your application (including any review) **within 30 days** — with the following exceptions:

- ESD has 90 days to make a decision if you are applying for disability-based Medicaid.

- ESD may take longer than 30 days if a delay is caused by you or an examining physician.

*Note: if you apply for 3SquaresVT or General/Emergency Assistance, you may be entitled to a decision right away or within 7 to 10 days. Ask if you qualify for expedited processing.*

**How to Exercise Your Rights**

1) If a decision is not made on your application in the time allowed; or 2) if your benefits are set to close; or 3) if you disagree with a decision, you may:

- Call the Economic Service Division to request a fair hearing: **1-800-479-6151**.

- Call Vermont Legal Aid for legal advice and assistance: **1-800-889-2047**.