

## **Housing Opportunity Grant Program (HOP)** **~ State Fiscal Year 2020 Awards Summary ~**

The Office of Economic Opportunity (OEO) has awarded approximately \$7.1 million in federal<sup>1</sup> and state funding in State Fiscal Year 2020 under the Housing Opportunity Grant Program (HOP) to thirty nine non-profit organizations across Vermont, including community organizations. Of the total funds awarded, approximately \$1.5 million represents investments from the General Assistance (GA) program to support community-based projects that decrease reliance on GA-funded motel stays.

The Housing Opportunity Grant Program provides funding to operate emergency overnight shelter; provide essential services to shelter guests; provide transitional housing where appropriate; rapidly re-house homeless individuals and families; prevent individuals and families experiencing a housing crisis from becoming homeless; implement coordinated entry to streamline client access to resources; and administer the Homeless Management Information System (HMIS).

The Housing Opportunity Grant Program operates within the [Home Together, Federal Strategic Plan to Prevent and End Homelessness](#) and the [Vermont Plan to End Homelessness](#). The primary goals of the Housing Opportunity Grant Program are to:

- Decrease the number of individuals and families experiencing homelessness;
- Shorten the length of time people experience homelessness;
- Reduce the number of individuals and families returning to homelessness; and
- Prevent people from becoming homeless.

A guiding principle of the Housing Opportunity Grant Program is to tie homeless assistance activities to permanent housing through systems, practices, and initiatives that are informed by data and proven approaches. While the program will continue to address the needs of homeless people in emergency or transitional shelters, the focus is to assist people to quickly regain stability in permanent housing after experiencing a housing crisis or homelessness.<sup>2</sup>

OEO works in close partnership the Vermont Coalition to End Homelessness and the Chittenden County Homeless Alliance to ensure that state and federal resources are targeted to have the strongest collective impact. The organizations receiving awards work as part of their local homeless continuum of care (CoC) to coordinate services and housing for Vermonters experiencing homelessness in their community. The HOP Awards Summary is organized to reflect these local Continua of Care. For more information about Vermont's Continua of Care visit [www.helpingtohousevt.org](http://www.helpingtohousevt.org).

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<sup>1</sup> Federal funds are primarily from the US Department of Housing and Urban Development (HUD) Emergency Solutions Grant Program (ESG). The [Vermont Consolidated Plan](#) outlines the activities and objectives for use of ESG funds. Additional federal sources are noted separately. Some federal funds are from the HUD Continuum of Care Grant Program and awarded under a separate subrecipient grant agreement, although included in the HOP Award Summary.

<sup>2</sup> HUD HEARTH Emergency Solutions Grants Program, Interim Regulation, <https://www.hudexchange.info/resource/1927/hearth-esg-program-and-consolidated-plan-conforming-amendments/>

Housing Opportunity Grant Program funding is awarded to support one or more strategies:

- Emergency Shelter: Operations and/or Essential Services (including Emergency Apartments)
- [Homelessness Prevention](#): Services, Relocation & Stabilization Assistance, Rental Assistance
- [Rapid Re-housing](#): Services, Relocation & Stabilization Assistance, Rental Assistance
- Innovation and [Coordinated Entry](#)
- [Transitional Housing](#), where shown to be the most effective strategy
- [Homeless Management Information System \(HMIS\)](#)<sup>3</sup>

Grantees are allowed up to 10% of their award to support administration through a federally approved or *de minimis* indirect rate.

Eligibility for services and assistance is determined by an individual or family's housing status. In general, emergency shelter, rapid re-housing and transitional housing serve those who meet the Vermont Agency of Human Services (AHS) and US Housing Urban Development (HUD) definition of homelessness. Homelessness prevention assistance is available to those who meet the AHS and HUD definition of "at risk of homelessness" as well as income guidelines.<sup>4</sup>

This year, ten organizations are receiving funding to support Coordinated Entry services to help connect people quickly to needed homeless assistance through a standardized assessment and referral process. Support for Coordinated Entry is funded in part through a HUD Continuum of Care grant. Coordinated Entry funds also support Housing Navigation Services to support homeless households with housing search and placement.

Organizations that received funding to provide Homelessness Prevention & Rapid Re-housing services provide the following to help households relocate or stabilize in housing:

- Housing Search and Placement, including work with nonprofit and private landlords
- Housing Stability Case Management, including follow-up and connection with post-lease supportive services
- Landlord-Tenant Mediation
- Follow-up or Supportive Services to Help Maintain Housing
- Money Management/Credit Repair
- Tenant Education

Homelessness Prevention & Rapid Re-Housing Financial and Rental Assistance include the following; specific availability varies by organization and community:

- Financial Assistance: security deposits, utility deposits/payments, last month's rent, moving costs
- Rental Arrears, up to 3 months
- Short Term Rental Assistance, up to 3 months
- Medium Term Rental Assistance, up to 24 months

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<sup>3</sup> In the case of programs serving victims of domestic or sexual violence, funds support participation in a comparable separate system.

<sup>4</sup> The definition of homeless may be found here: <https://www.hudexchange.info/resource/2020/the-homeless-definition-and-eligibility-for-shp-spc-and-esg/>. The definition for "at risk of homelessness" may be found here: <https://www.hudexchange.info/resource/1975/criteria-for-definition-of-at-risk-of-homelessness/>

## **Addison County Continuum of Care**

### **Champlain Valley Office of Economic Opportunity (CVOEO) \$133,725**

Strategies: Homelessness Prevention, Rapid Re-housing, Coordinated Entry Housing Navigation, Innovation

Partial support for one full-time housing specialist (.75 FTE)

RentRight, an education program combining tenant information, financial capability and housing assistance; RentRight program staff (.4 FTE) split between Chittenden, Franklin and Addison Counties

Rapid Re-Housing Financial & Rental Assistance: \$8,870

Homelessness Prevention Financial & Rental Assistance: \$59,774

### **Charter House Coalition \$72,750**

Strategies: Emergency Shelter Operations, Coordinated Entry Assessment and Housing Navigation

Operation of a seasonal warming shelter in Middlebury (November – April) with capacity of at least 15 beds for adults

Support for Coordinated Entry staffing (.72 FTE)

General Assistance investment: operation of seasonal shelter in Middlebury (November – April) with capacity of 5 rooms for families and overnight staffing (3.75 FTEs)

### **HOPE \$82,190**

Strategies: Homelessness Prevention, Rapid Re-housing, Innovation

Partial support for two full-time housing specialists and support staff (1.09 FTE)

Rapid Re-Housing Financial & Rental Assistance: \$7,250

Homelessness Prevention Financial & Rental Assistance: \$9,190

Flexible Support Funding: \$6,000

### **John Graham Housing & Services \$197,000**

Strategies: Emergency Shelter Operations & Essential Services

Partial support for four full-time Service Coordinators (2.72 FTE), operation of two facilities (Main Street Shelter & Green Street) providing year-round emergency shelter in Vergennes with capacity of 14 rooms (38 beds) for adults and families with children

General Assistance investment: 2 units with 2 bedrooms each of emergency housing in Addison County for families (including those fleeing domestic/sexual violence)

## **Bennington Housing Solutions Team**

### **Project Against Violent Encounters (PAVE)**

**\$107,000**

Strategy: Emergency Shelter Operations & Essential Services, Motel Pool

Operation of a year-round emergency shelter with capacity of 5 rooms (8 beds) for individuals and families fleeing violence

General Assistance investment: operation of year-round shelter with capacity of 5 rooms for families. Funds for overflow motel vouchers, and services (.75 FTE) to meet the full emergency shelter need for all persons fleeing domestic/sexual violence in the district

### **Bennington County Coalition for the Homeless**

**\$200,000**

Strategies: Emergency Shelter Operations & Essential Services, Coordinated Entry Housing Navigation

Partial support for several shelter staff (1.75 FTE), operation of two facilities providing year-round emergency shelter in Bennington with capacity of 16 beds for adults (966 Main) and 9 units (with up to 36 beds) for adults and families with children (Thatcher House)

Coordinated Entry staffing (.25 FTE)

General Assistance investment: operation of emergency shelter at 966 Main with 1.47 FTE overnight staffing

### **BROC – Community Action in Southwestern Vermont**

**\$195,793**

Strategies: Homelessness Prevention, Rapid Re-housing, Coordinated Entry Assessment, Coordinated Entry Housing Navigation, Innovation

One full-time housing specialist (1 FTE) plus Coordinated Entry staffing (1 FTE)

Landlord Liaison position (.2 FTE) to support landlord outreach and housing placement

Rapid Re-Housing Financial & Rental Assistance: \$20,000

Homelessness Prevention Financial & Rental Assistance: \$25,000

## **Brattleboro Area Continuum of Care**

### **Brattleboro Housing Authority**

**\$80,000**

Strategies: Rapid Re-Housing  
Rapid Re-Housing Rental Assistance: \$65,000

### **Groundworks Collaborative**

**\$344,478**

Strategies: Emergency Shelter Operations & Essential Services, Coordinated Entry Assessment, Innovation  
Partial support for a full-time Shelter Case Manager, and a Seasonal Shelter Coordinator (1.8 FTE); operation of a year-round emergency shelter in Brattleboro with capacity of 25 beds for adults and families with children  
Landlord Liaison (.37 FTE) to support landlord outreach and housing placement  
Coordinated Entry Specialist (.75 FTE) to streamline client access to resources (HUD CoC funding, separate grant agreement)  
General Assistance investment: shelter operation and essential services (Shelter Coordination and overnight staffing 5 FTE) for seasonal warming shelter in Brattleboro (November – April) with capacity of 33 beds for adults

### **Southeastern Vermont Community Action (SEVCA)**

**\$177,781**

Strategies: Homelessness Prevention, Rapid Re-housing, Coordinated Entry Housing Navigation  
Partial support for two full-time housing specialists (1.2 FTE)  
Rapid Re-Housing Financial & Rental Assistance: \$25,000  
Homelessness Prevention Financial & Rental Assistance: \$32,000  
General Assistance investment: part-time (.5 FTE) motel-based housing specialist

### **Women's Freedom Center**

**\$234,500**

Strategies: Emergency Shelter Operations & Essential Services, Motel Pool  
Operation of a year-round emergency shelter with capacity of 6 rooms (13 beds) for individuals and families fleeing violence; transportation assistance for shelter guests  
General Assistance investment: operation of a 6-room emergency shelter, funds for overflow motel vouchers, and services (2.7 FTE) to meet the full emergency shelter need for all persons fleeing domestic/sexual violence in the district

### **Youth Services**

**\$20,500**

Strategy: Transitional Housing  
Transitional Living Program: 1 unit with 3 rooms for unaccompanied youth with support services staff (.07 FTE)

## **Chittenden Homeless Alliance**

### **Burlington Housing Authority**

**\$55,500**

Strategy: Rapid Re-housing

Partial support (.77 FTE) for full-time Housing Retention Specialist

### **Champlain Valley Office of Economic Opportunity (CVOEO)**

**\$719,170**

Strategies: Emergency Shelter Operations, Homelessness Prevention, Rapid Re-housing, Coordinated Entry Housing Navigation, Innovation

Partial support for three full-time housing specialists (2.42 FTE)

RentRight, an education program combining tenant information, financial capability and housing assistance; RentRight program staff (.4 FTE) split between Chittenden, Franklin and Addison Counties

Rapid Re-Housing Financial & Rental Assistance: \$183,000

Homelessness Prevention Financial & Rental Assistance: \$310,000

General Assistance investment: operation of a very short-term overflow shelter during extreme cold weather conditions

### **Committee on Temporary Shelter (COTS)**

**\$422,000**

Strategies: Emergency Shelter Operations & Essential Services, Coordinated Entry Assessment and Navigation, Homelessness Prevention, Rapid Re-housing

Partial support for shelter staff (4.15 FTE); operation of three year-round emergency shelters in Burlington with capacity of 36 beds for adults and 15 rooms (38 beds) for families with children. Partial support for housing navigators, housing resource specialists, a full-time Housing Resource Coordinator and Assistant Coordinator (2.7 FTE)

Rapid Re-Housing Financial & Rental Assistance: \$16,500

Homelessness Prevention Financial & Rental Assistance: \$24,200

General Assistance investment: additional seasonal shelter staff at the Waystation (1.15 FTE)

### **Spectrum Youth & Family Services**

**\$215,000**

Strategy: Emergency Shelter Operations, Essential Services, Transitional Living Services

Operation and services for a year-round emergency shelter in Burlington with 8-bed capacity for unaccompanied youth and support services for 17 beds of transitional shelter for youth at two sites in Burlington

### **Steps to End Domestic Violence**

**\$158,000**

Strategies: Emergency Shelter Operations & Essential Services, Homelessness Prevention & Rapid Re-Housing Services, Coordinated Entry Navigation

Partial support for four full-time staff: Housing Coordinator, Emergency Housing & Safehome (Motel) Advocates, and Hotline Coordinator (2.47 FTE); operation of a year-round emergency shelter with capacity of 6 rooms (16 beds) for individuals and families fleeing violence; onsite services for those staying in shelter and publicly-funded motels

## **Franklin/Grand Isle Housing Solutions**

### **Champlain Valley Office of Economic Opportunity (CVOEO) \$235,184**

Strategies: Homelessness Prevention, Rapid Re-housing, Innovation, Coordinated Entry Assessment, Coordinated Entry Navigation

Partial support for two full-time housing specialists (1.17 FTE)

RentRight, an education program combining tenant information, financial capability and housing assistance; RentRight program staff (.4 FTE) split between Chittenden, Franklin and Addison Counties

Coordinated Entry Specialist (.5 FTE) to streamline client access to resources (HUD CoC funding, separate grant agreement)

Rapid Re-Housing Financial & Rental Assistance: \$60,000

Homelessness Prevention Financial & Rental Assistance: \$42,000

### **Samaritan House \$105,000**

Strategies: Emergency Shelter Operations & Essential Services

Partial support for overnight staffing (1.5 FTE), and a full-time housing specialist (.87 FTE).

Operation of a year-round emergency shelter in St. Albans with capacity of 12 beds (out of a total of 18) for individuals and families with children

### **Voices Against Violence (CVOEO) \$31,574**

Strategies: Emergency Shelter Operations & Essential Services

Partial support for Shelter Advocacy Coordinator (.32 FTE), operation of a year-round emergency shelter with capacity of 3 rooms (8 beds) for individuals and families fleeing violence

## **Lamoille Valley Housing & Homeless Coalition**

### **Capstone Community Action**

**\$143,234**

Strategies: Homelessness Prevention, Rapid Re-housing, Coordinated Entry Assessment, Coordinated Entry Navigation

Coordinated Entry Specialist (.5 FTE) to streamline client access to resources (HUD CoC funding, separate grant agreement)

Partial support of a full-time housing specialist (.9 FTE)

Rapid Re-Housing Financial & Rental Assistance: \$13,000

Homelessness Prevention Financial & Rental Assistance: \$25,250

### **Clarina Howard Nichols Center**

**\$22,000**

Strategies: Emergency Shelter Operations & Essential Services

Partial support for a full-time Shelter Coordinator (.41 FTE), operation of a year-round emergency shelter with capacity of 6 rooms (12 beds) for individuals and families fleeing violence

### **Lamoille Community House**

**\$84,898**

Strategies: Emergency Shelter Operations & Essential Services

General Assistance investment: Partial support for a full-time Shelter Manager, Evening Coordinator, and overnight staff (3.85 FTE), operation of a seasonal shelter with 12 beds for adults

# **Northeast Kingdom Continuum of Care (Caledonia & Essex Counties) & Orleans Continuum of Care**

## **Northeast Kingdom Community Action**

### **St. Johnsbury** **\$283,739**

Strategies: Emergency Shelter Operations & Services, Homelessness Prevention, Rapid Re-housing, Coordinated Entry Assessment, Emergency Apartments

A full-time housing specialist (1 FTE), and 2 emergency apartments with 2 bedrooms each for individuals and families

Rapid Re-Housing Financial & Rental Assistance: \$45,000

Homelessness Prevention Financial & Rental Assistance: \$30,000

Coordinated Entry Specialist (.75 FTE) to streamline client access to resources (HUD CoC funding, separate grant agreement)

General Assistance investment: operate a seasonal warming shelter in St. Johnsbury (November – April) with a capacity of 10 beds, partial year Shelter Coordination and overnight staffing (3.5 FTEs)

### **Newport** **\$167,200**

Strategies: Homelessness Prevention, Rapid Re-housing, Coordinated Entry Assessment, Emergency Apartments, Transitional Operations

A full-time housing specialist (1 FTE), and 2 emergency apartments with 2 bedrooms each for individuals and families

Rapid Re-Housing Financial & Rental Assistance: \$15,000

Homelessness Prevention Financial & Rental Assistance: \$30,000

Coordinated Entry Specialist (.75 FTE) to streamline client access to resources (HUD CoC funding, separate grant agreement)

Transitional Living Program: transitional apartments for unaccompanied youth

### **Northeast Kingdom Youth Services** **\$18,478**

Strategy: Transitional Housing

Transitional Living Program: 1 unit with 2 rooms for unaccompanied youth with support services staff (.1 FTE)

### **Umbrella** **\$15,000**

Strategies: Emergency Shelter Operations & Essential Services

Partial support for a full-time Housing Advocate (.15 FTE), maintain year-round capacity of 4 rooms (6 beds) of emergency shelter for individuals and families fleeing violence

## **Rutland County Continuum of Care**

### **BROC – Community Action in Southwestern Vermont** **\$26,400**

Strategies: Shelter Operations, Coordinated Entry Assessment

Coordinated Entry staffing (.3 FTE)

General Assistance investment: operation of a very short-term overflow shelter during extreme cold weather conditions.

### **Dodge House** **\$48,700**

Strategy: Transitional Housing & Services

A full-time housing director/case manager (1 FTE); operation of a year-round transitional housing facility with capacity of 8 rooms for Veterans experiencing homelessness

### **Homeless Prevention Center** **\$413,928**

Strategies: Homelessness Prevention, Rapid Re-housing, Innovation, Coordinated Entry Assessment, Emergency Apartments, Coordinated Entry Navigation

Partial support for four housing specialists (2.75 FTE)

Innovation: Housing mitigation funds (“risk pool”); and a Landlord Liaison (.8 FTE) to support landlord outreach and housing placement

Partial support for a Coordinated Entry Specialist and support person (.95 FTE) to streamline client access to resources (HUD CoC funding, separate grant agreement)

Rapid Re-Housing Financial & Rental Assistance: \$50,000

Homelessness Prevention Financial & Rental Assistance: \$75,000

3 Emergency Apartments for individuals and families

### **New Story Center** **\$367,000**

Strategies: Emergency Shelter Operations, Motel Pool

Operation of a year-round emergency shelter with capacity of 9 rooms (20 beds) for individuals and families fleeing violence

General Assistance investment: support for increased shelter capacity listed above (4 rooms/8 beds), funds for overflow motel vouchers, and services (1.6 FTE) to meet the full emergency shelter need for all persons fleeing domestic/sexual violence in the district

## **Upper Valley Continuum of Care (includes Randolph Area Housing Task Force)**

### **Capstone Community Action** **\$101,793**

Strategies: Homelessness Prevention, Rapid Re-housing, Coordinated Entry Navigation  
Partial support for a full-time housing counselor (.9 FTE)  
Rapid Re-Housing Financial & Rental Assistance: \$9,000  
Homelessness Prevention Financial & Rental Assistance: \$19,500

### **Southeastern Vermont Community Action (SEVCA)** **\$44,204**

Strategies: Homelessness Prevention, Rapid Re-housing, Coordinated Entry Navigation  
Partial support for a full-time housing specialist (.3 FTE)  
Rapid Re-Housing Financial & Rental Assistance: \$10,000  
Homelessness Prevention Financial & Rental Assistance: \$13,600

### **Upper Valley Haven** **\$144,912**

Strategies: Emergency Shelter Operations & Essential Services, Coordinated Entry Assessment  
Operation of two year-round emergency shelters in Hartford with capacity of 20 beds for adults (Hixon House) and 8 rooms (46 beds) for families with children  
Partial support for full-time Service Coordinator (.25 FTE). Partial support for a Coordinated Entry Specialist (.5 FTE) position to support local partnership work to streamline client access to resources (HUD CoC funding, separate grant agreement)  
General Assistance investment: Partial support for operation of a seasonal shelter with 15 beds for adults, and multiple staff (2.25 FTE)

## **Washington County Continuum of Care**

### **Capstone Community Action**

**\$402,116**

Strategies: Homelessness Prevention, Rapid Re-housing, Coordinated Entry Assessment, Emergency Apartments, Coordinated Entry Navigation

One full-time housing counselor (1 FTE)

Coordinated Entry: partial support for Coordinated Entry Specialist and Housing Navigator (.92 FTE) to streamline client access to resources (HUD CoC funding in separate grant agreement)

Rapid Re-Housing Financial & Rental Assistance: \$12,000

Homelessness Prevention Financial & Rental Assistance: \$19,000

Three units with 2 bedrooms each of emergency apartments for individuals and families

General Assistance investment: 6 units with 8 total bedrooms of emergency apartments for families with .85 FTE of services

### **Circle**

**\$19,000**

Strategies: Emergency Shelter Operations & Essential Services

Partial support for a full-time Shelter Coordinator (.16), operation of a year-round emergency shelter with capacity of 6 rooms (12 beds) for individuals and families fleeing violence

### **Good Samaritan Haven**

**\$503,001**

Strategies: Emergency Shelter Operations & Essential Services

Partial support for full-time Shelter Manager, Evening Coordinator, Housing Navigator, and overnight staff (3.5 FTE), operation of a year-round emergency shelter in Barre with capacity of 26 beds (plus 4 overflow cots) for adults

General Assistance investment: operation of seasonal warming shelters for adults in Barre (14 beds) and Montpelier (20 beds) from November to April, and staffing including seasonal shelter coordinator, overnight staff, and a mental health clinician (4.9 FTEs); operation of year-round shelter apartments in Montpelier (13 beds) for single adults and families struggling with mental illness; staffing for expanded services year-round including an Overflow Coordinator, Intake Coordinator, and Evening/Overnight staff (4 FTEs)

### **Safe Passage at Sexual Assault Crisis Team (SACT)**

**\$10,000**

Strategy: Emergency Shelter Operations

Operation of a year-round emergency shelter with capacity of 4 rooms (8 beds) for individuals fleeing sexual violence

## **Windsor-Windham Continuum of Care**

### **Greater Falls Warming Shelter** **\$13,000**

Strategy: Emergency Shelter Operations

Operation of a seasonal warming shelter in the Bellows Falls area (November – April) with capacity of 10 beds for adults

### **Our Place Drop In** **\$12,550**

Strategies: Emergency Shelter Essential Services

Partial support for a case manager and Director to work with Greater Falls Warming Shelter guests (.32 FTE)

### **Southeastern Vermont Community Action (SEVCA)** **\$24,500**

Strategies: Homelessness Prevention, Coordinated Entry Navigation

Partial support for a full-time housing specialist (.22 FTE)

Homelessness Prevention Financial & Rental Assistance: \$9,500

### **Springfield Supported Housing** **\$174,774**

Strategies: Homelessness Prevention, Rapid Re-housing, Emergency Apartment, Coordinated Entry Assessment, Coordinated Entry Navigation

Partial support for a full-time Motel Case Manager, an Assistant Director, and full-time housing specialists (1.4 FTE)

Rapid Re-Housing Financial & Rental Assistance: \$14,560

Homelessness Prevention Financial & Rental Assistance: \$30,900

One Emergency Apartment for individuals and families

Coordinated Entry staffing (1 FTE) to to streamline client access to resources

### **Springfield Warming Shelter** **\$15,000**

Strategies: Emergency Shelter Operations & Essential Services

Partial support for a Shelter Manager and Assistant Manager (1 FTE); operation of a seasonal warming shelter in Springfield (November – April) with capacity of 8 beds for adults

### **Windsor County Youth Services** **\$15,000**

Strategy: Emergency Shelter Operations

Operation of a year-round emergency shelter with capacity of 4 beds (out of 16 total) for unaccompanied youth at either Mountainside House (Ludlow) and House at 20 Mile Stream (Proctorsville)

## Statewide or Multiple Regions

### Institute for Community Alliances

\$141,828

HMIS system operation, administration, data entry, and oversight, plus licensing fees for HOP grantees

### Vermont Network Against Domestic & Sexual Violence

\$70,000

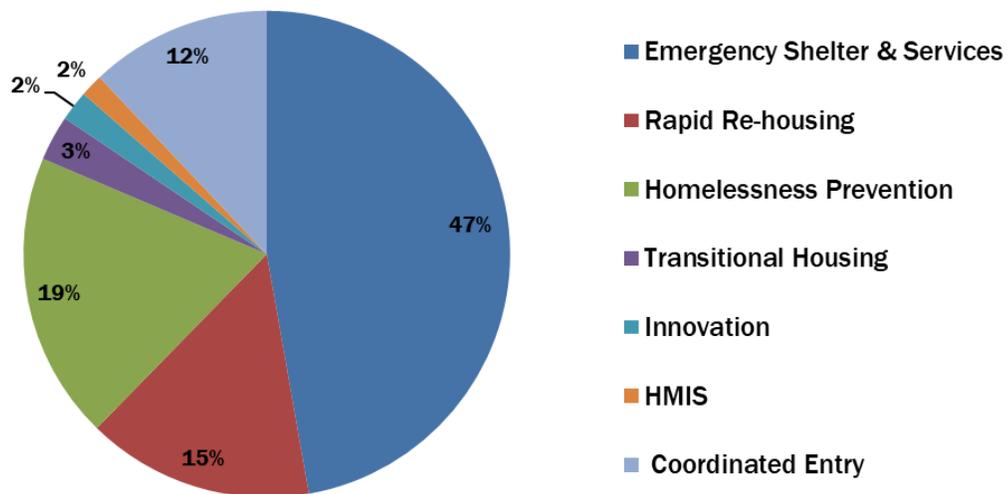
Strategies: Homelessness Prevention, Rapid Re-housing, HMIS Comparable  
Rapid Re-Housing Financial & Rental Assistance: \$24,000  
Homelessness Prevention Financial & Rental Assistance: \$33,000  
Funds support the work of Network partners statewide

### Vermont State Housing Authority

\$33,000

AHS Housing Inspections for the Housing Opportunity Grant Program

## Housing Opportunity Grant Program SFY 2020



## **Housing Opportunity Grant Program – Program Performance Measurement**

Grantee's individual performance measures will be structured around one or more of the following indicators:

### **1) Preventing Homelessness**

*The number of households at risk of homelessness assisted, the percentage whose housing is stabilized within 28 days (target 70%), the average length of time from program entry until housing was stabilized; AND the percentage of households who remain stably housed for at least 90 days following the intervention (target 70%).*

### **2) Connecting Homeless Households with Essential Services**

*The percentage of homeless households in emergency shelter, transitional housing, or publicly-funded motels who meet with a case manager or program equivalent within 3 days of referral (target 90%).*

### **3) Increasing Income and Access to Mainstream Benefits for Homeless Households**

*The number of homeless households receiving case management and:*

*the percentage who subsequently attain employment **OR** are enrolled in an educational or training program, **OR** qualify for cash or non-cash benefits (e.g., Reach-Up, SSI, General Assistance, VA, 3SquaresVt, etc.) within 90 days of referral (target 70%);*

*the percentage who subsequently are stabilized in transitional or permanent housing within 90 days (target: 70%) **AND** the percentage of these formerly homeless households who continue to be stably housed for at least 90 days (target 70%).*

### **4) Rapidly Re-Housing Homeless Families and Individuals / Retention of Housing**

*The number of homeless households assisted, the percentage re-housed in permanent housing within 28 days (target: 70%), the average length of time from program entry until housing was stabilized, AND the percentage of formerly homeless households who continue to be stably housed for at least 90 days (target 70%).*

#### **For those served by Transitional Housing:**

*At least 70% of households exiting the program will exit to permanent housing; **AND** 70% of these formerly homeless households who continue to be stably housed for at least 90 days.*

#### **For Youth Programs:**

*At least 70% of youth exiting the program will have "safe exits" as defined by one of the following categories: College, Friends, Home with Family, Independent Living, Job Corps, Military, Relative's Home, or Residential Treatment/Rehab. **AND** At least 70% of the above youth with a safe exit, will continue to be stably housed for at least 90 days.*

## **System Performance Measurement**

A critical aspect of achieving HOP objectives is a focus on viewing the local homeless response as a coordinated system of homeless assistance options rather than separate programs and funding sources that operate independently in a community. In alignment with unfolding federal and State expectations, the Office of Economic Opportunity is committed to working in partnership with the Vermont Coalition to End Homelessness and the Chittenden Homeless Alliance to measure performance as a coordinated system. These include measures such as:

- The length of time individuals and families remain homeless;
- The extent to which individuals and families who leave homelessness experience additional episodes of homelessness;
- The thoroughness of grantees in reaching homeless individuals and families;
- The overall reduction in the number of homeless individuals and families;
- Jobs and income growth for homeless individuals and families;
- Success at reducing the number of individuals and families who become homeless;
- Successful housing placement to or retention in a permanent housing destination.