

## **Housing Opportunity Grant Program (HOP)** **~ State Fiscal Year 2019 Awards Summary ~**

The Office of Economic Opportunity (OEO) has awarded approximately \$7.1 million in federal<sup>1</sup> and state funding in State Fiscal Year 2019 under the Housing Opportunity Grant Program (HOP) to thirty-eight non-profit organizations across Vermont, including community organizations. Of the total funds awarded, approximately \$1.9 million represents investments from the General Assistance (GA) program to support community-based projects that decrease reliance on GA-funded motel stays.

The Housing Opportunity Grant Program provides funding to operate emergency overnight shelter; provide essential services to shelter guests; provide transitional housing where appropriate; rapidly re-house homeless individuals and families; prevent individuals and families experiencing a housing crisis from becoming homeless; implement coordinated entry to streamline client access to resources; and administer the Homeless Management Information System (HMIS).

The Housing Opportunity Grant Program operates within the [Home Together, Federal Strategic Plan to Prevent and End Homelessness](#) and the [Vermont Plan to End Homelessness](#). The primary goals of the Housing Opportunity Grant Program are to:

- Decrease the number of individuals and families experiencing homelessness;
- Shorten the length of time people experience homelessness;
- Reduce the number of individuals and families returning to homelessness; and
- Prevent people from becoming homeless.

A guiding principle of the Housing Opportunity Grant Program is to tie homeless assistance activities to permanent housing through systems, practices, and initiatives that are informed by data and proven approaches. While the program will continue to address the needs of homeless people in emergency or transitional shelters, the focus is to assist people to quickly regain stability in permanent housing after experiencing a housing crisis or homelessness.<sup>2</sup>

OEO works in close partnership the Vermont Coalition to End Homelessness and the Chittenden County Homeless Alliance to ensure that state and federal resources are targeted to have the strongest collective impact. The organizations receiving awards work as part of their local homeless continuum of care (CoC) to coordinate services and housing for Vermonters experiencing homelessness in their community. The HOP Awards Summary is organized to reflect these local Continua of Care. For more information about Vermont's Continua of Care visit [www.helpingtohousevt.org](http://www.helpingtohousevt.org).

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<sup>1</sup> Federal funds are primarily from the US Department of Housing and Urban Development (HUD) Emergency Solutions Grant Program (ESG). The [Vermont Consolidated Plan](#) outlines the activities and objectives for use of ESG funds. Additional federal sources are noted separately. Some federal funds are from the HUD Continuum of Care Grant Program and awarded under a separate subrecipient grant agreement, although included in the HOP Award Summary.

<sup>2</sup> HUD HEARTH Emergency Solutions Grants Program, Interim Regulation, <https://www.hudexchange.info/resource/1927/hearth-esg-program-and-consolidated-plan-conforming-amendments/>

Housing Opportunity Grant Program funding is awarded to support one or more strategies:

- Emergency Shelter: Operations and/or Essential Services (including Emergency Apartments)
- [Homelessness Prevention](#): Services, Relocation & Stabilization Assistance, Rental Assistance
- [Rapid Re-housing](#): Services, Relocation & Stabilization Assistance, Rental Assistance
- Innovation and [Coordinated Entry](#)
- [Transitional Housing](#), where shown to be the most effective strategy
- [Homeless Management Information System \(HMIS\)](#)<sup>3</sup>

This year, ten organizations are receiving funding to support Coordinated Entry services to help connect people quickly to needed homeless assistance through a standardized assessment and referral process. Support for Coordinated Entry is funded in part through a HUD Continuum of Care grant.

Grantees are allowed up to 10% of their award to support administration through a federally approved or *de minimis* indirect rate.

Eligibility for services and assistance is determined by an individual or family's housing status. In general, emergency shelter, rapid re-housing and transitional housing serve those who meet the Vermont Agency of Human Services (AHS) and US Housing Urban Development (HUD) definition of homelessness. Homelessness prevention assistance is available to those who meet the AHS and HUD definition of "at risk of homelessness" as well as income guidelines.<sup>4</sup>

Organizations that received funding to provide Homelessness Prevention & Rapid Re-housing services provide the following to help households relocate or stabilize in housing:

- Housing Search and Placement, including work with nonprofit and private landlords
- Housing Stability Case Management, including follow-up and connection with post-lease supportive services
- Landlord-Tenant Mediation
- Follow-up or Supportive Services to Help Maintain Housing
- Money Management/Credit Repair
- Tenant Education

Homelessness Prevention & Rapid Re-Housing Financial and Rental Assistance include the following; specific availability varies by organization and community:

- Financial Assistance: security deposits, utility deposits/payments, last month's rent, moving costs
- Rental Arrears, up to 3 months
- Short Term Rental Assistance, up to 3 months
- Medium Term Rental Assistance, up to 24 months

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<sup>3</sup> Unless otherwise noted in the Awards Summary, funds awarded for HMIS support user licenses and fees. In the case of programs serving victims of domestic or sexual violence, funds support participation in a comparable separate system.

<sup>4</sup> The definition of homeless may be found here: <https://www.hudexchange.info/resource/2020/the-homeless-definition-and-eligibility-for-shp-spc-and-esg/>. The definition for "at risk of homelessness" may be found here: <https://www.hudexchange.info/resource/1975/criteria-for-definition-of-at-risk-of-homelessness/>

## **Addison County Continuum of Care**

### **Champlain Valley Office of Economic Opportunity (CVOEO)**

**\$133,974**

Strategies: Homelessness Prevention, Rapid Re-housing  
Partial support for one full-time housing specialist (.75 FTE)  
RentRight, an education program combining tenant information, financial capability and housing assistance; successful graduates receive a “preferred renter” card; RentRight program staff (.7 FTE) split between Chittenden, Franklin and Addison Counties  
Rapid Re-Housing Financial & Rental Assistance: \$16,506  
Homelessness Prevention Financial & Rental Assistance: \$52,138

### **Charter House Coalition**

**\$62,000**

Strategies: Emergency Shelter Operations, Coordinated Entry  
Operation of a seasonal warming shelter in Middlebury (November – April) with capacity of 12 beds for adults  
Support for Coordinated Entry staffing (.5 FTE)  
General Assistance investment: operation of seasonal shelter in Middlebury (November – April) with capacity of 5 rooms for families

### **HOPE**

**\$82,180**

Strategies: Homelessness Prevention, Rapid Re-housing, Innovation  
Partial support for two full-time housing specialists (1.2 FTE)  
Rapid Re-Housing Financial & Rental Assistance: \$7,250  
Homelessness Prevention Financial & Rental Assistance: \$9,190  
Flexible Support Funding: \$6,000

### **John Graham Housing & Services**

**\$193,965**

Strategies: Emergency Shelter Operations & Essential Services  
Partial support for three full-time Service Coordinators (2.67 FTE), operation of two facilities (Main Street Shelter & Green Street) providing year-round emergency shelter in Vergennes with capacity of 14 rooms (38 beds) for adults and families with children  
General Assistance investment: 2 units with 2 bedrooms each of emergency housing in Addison County for families (including those fleeing domestic/sexual violence)

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## **Bennington Housing Solutions Team**

### **Project Against Violent Encounters (PAVE)**

**\$88,612**

Strategy: Emergency Shelter Operations & Essential Services, Motel Pool  
Operation of a year-round emergency shelter with capacity of 5 rooms (8 beds) for individuals and families fleeing violence

General Assistance investment: operation of year-round shelter with capacity of 5 rooms for families. Funds for overflow motel vouchers, and services (.7 FTE) to meet the full emergency shelter need for all persons fleeing domestic/sexual violence in the district

**Bennington County Coalition for the Homeless** **\$180,000**

Strategies: Emergency Shelter Operations & Essential Services

Partial support for several shelter staff (1.8 FTE), operation of two facilities providing year-round emergency shelter in Bennington with capacity of 16 beds for adults (966 Main) and 9 units (with up to 36 beds) for adults and families with children (Thatcher House)

General Assistance investment: operation of expanded emergency shelter at 966 Main with 1.75 FTE overnight staffing

**BROC – Community Action in Southwestern Vermont** **\$180,962**

Strategies: Homelessness Prevention, Rapid Re-housing, Coordinated Entry, Innovation

One full-time housing specialists (1 FTE)

Coordinated Entry staffing (.7 FTE) shared between Bennington and Rutland Counties

Landlord Liaison position (.5 FTE) to support landlord outreach and housing placement

Rapid Re-Housing Financial & Rental Assistance: \$27,000

Homelessness Prevention Financial & Rental Assistance: \$18,000

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**Brattleboro Area Continuum of Care**

**Groundworks Collaborative** **\$342,030**

Strategies: Emergency Shelter Operations & Essential Services, Coordinated Entry, Innovation

Partial support for a full-time Shelter Case Manager, and a Seasonal Shelter Coordinator (1.4 FTE); operation of a year-round emergency shelter in Brattleboro with capacity of 25 beds for adults and families with children

Innovation: a Landlord Liaison (.6 FTE) to support landlord outreach and housing placement

Coordinated Entry Facilitator (.5 FTE) to support local partnership work to streamline client access to resources (HUD CoC funding, separate grant agreement)

General Assistance investment: shelter operation and essential services (Shelter Coordination and overnight staffing 4.7 FTE) for seasonal warming shelter in Brattleboro (November – April) with capacity of 33 beds for adults

**Southeastern Vermont Community Action (SEVCA)** **\$185,683**

Strategies: Homelessness Prevention, Rapid Re-housing

Partial support for two full-time housing specialists (1.3 FTE)

Rapid Re-Housing Financial & Rental Assistance: \$29,212

Homelessness Prevention Financial & Rental Assistance: \$35,831

General Assistance investment: part-time (.7 FTE) motel-based housing specialist

<b>Women’s Freedom Center</b>	<b>\$232,939</b>
<p>Strategies: Emergency Shelter Operations &amp; Essential Services, Motel Pool  Operation of a year-round emergency shelter with capacity of 6 rooms (13 beds) for individuals and families fleeing violence; transportation assistance for shelter guests  General Assistance investment: operation of a new 6 room emergency shelter, funds for overflow motel vouchers, and services (1.7 FTE) to meet the full emergency shelter need for all persons fleeing domestic/sexual violence in the district</p>	
<b>Youth Services</b>	<b>\$20,500</b>
<p>Strategy: Transitional Housing  Transitional Living Program: 1 unit with 3 rooms for unaccompanied youth with support services staff (.13 FTE)</p>	
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<b>Chittenden Homeless Alliance</b>	
<b>Burlington Housing Authority</b>	<b>\$55,000</b>
<p>Strategy: Homelessness Prevention, Rapid Re-housing  Partial support (.875 FTE) for full-time Housing Retention Specialist</p>	
<b>Champlain Valley Office of Economic Opportunity (CVOEO)</b>	<b>\$709,321</b>
<p>Strategies: Homelessness Prevention, Rapid Re-housing  Partial support for three full-time housing specialists to work with individuals and families at risk of homelessness or staying in publicly-funded motels (2.625 FTE)  RentRight, an education program combining tenant information, financial capability and housing assistance; successful graduates receive a “preferred renter” card; RentRight program staff (.7 FTE) split between Chittenden, Franklin and Addison Counties  Rapid Re-Housing Financial &amp; Rental Assistance: \$173,970  Homelessness Prevention Financial &amp; Rental Assistance: \$323,689</p>	
<b>Committee on Temporary Shelter (COTS)</b>	<b>\$387,929</b>
<p>Strategies: Emergency Shelter Operations &amp; Essential Services, Coordinated Entry, Homelessness Prevention, Rapid Re-housing  Partial support for shelter staff (4 FTE), and partial support for housing navigators, housing resource specialists, a full-time Housing Resource Coordinator and Assistant Coordinator (2.57 FTE); operation of three year-round emergency shelters in Burlington with capacity of 36 beds for adults and 15 rooms (38 beds) for families with children  Support for Coordinated Entry staffing (.2 FTE)  Rapid Re-Housing Financial &amp; Rental Assistance: \$21,275  Homelessness Prevention Financial &amp; Rental Assistance: \$35,000</p>	
<b>Safe Harbor at Community Health Centers of Burlington</b>	<b>\$287,885</b>
<p>Strategy: Emergency Shelter Operations &amp; Essential Services</p>	

General Assistance investment: shelter operation and essential services for seasonal warming shelter in Burlington (November – April) with capacity of 37 beds for adults

**Spectrum Youth & Family Services**

**\$215,000**

Strategy: Emergency Shelter Operations, Essential Services, Transitional Living Services

Operation and services for a year-round emergency shelter in Burlington with 8-bed capacity for unaccompanied youth and support services for 17 beds of transitional shelter at two sites for youth in Burlington

**Steps to End Domestic Violence**

**\$153,017**

Strategies: Emergency Shelter Operations & Essential Services, Homelessness Prevention & Rapid Re-Housing Services, Rental Assistance

Partial support for four full-time staff: Shelter Coordinator, Safehome (Motel) Advocate, a Program Services Manager, and an Economic Justice Advocate (2.9 FTE); operation of a year-round emergency shelter with capacity of 6 rooms (16 beds) for individuals and families fleeing violence; onsite services for those staying in shelter and publicly-funded motels

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**Franklin/Grand Isle Housing Solutions**

**Champlain Valley Office of Economic Opportunity (CVOEO)**

**\$243,869**

Strategies: Coordinated Entry, Homelessness Prevention, Rapid Re-housing,

Partial support for two full-time housing specialists (1.1 FTE)

RentRight, an education program combining tenant information, financial capability and housing assistance; successful graduates receive a “preferred renter” card; RentRight program staff (.7 FTE) split between Chittenden, Franklin and Addison Counties

Coordinated Entry Facilitator (.5 FTE) to support local partnership work to streamline client access to resources (HUD CoC funding, separate grant agreement)

Rapid Re-Housing Financial & Rental Assistance: \$46,704

Homelessness Prevention Financial & Rental Assistance: \$66,204

**Voices Against Violence (CVOEO)**

**\$31,031**

Strategies: Emergency Shelter Operations & Essential Services, Transitional Housing

Partial support for two full-time positions: Shelter Advocacy Coordinator and Housing Advocate (.2 FTE), operation of a year-round emergency shelter with capacity of 3 rooms (9 beds) for individuals and families fleeing violence, 1 unit with 2 bedrooms of transitional housing for individuals and families fleeing violence

**Samaritan House**

**\$102,113**

Strategies: Emergency Shelter Operations & Essential Services

Partial support for two shelter staff/housing specialists (1.95 FTE), operation of a year-round emergency shelter in St. Albans with capacity of 12 beds (out of a total of 18) for individuals and families with children

## **Lamoille Valley Housing & Homeless Coalition**

### **Capstone Community Action**

**\$116,170**

Strategies: Homelessness Prevention, Rapid Re-housing  
Partial support of a full-time housing specialist (.9 FTE)  
Rapid Re-Housing Financial & Rental Assistance: \$22,000  
Homelessness Prevention Financial & Rental Assistance: \$23,500

### **Clarina Howard Nichols Center**

**\$21,599**

Strategies: Emergency Shelter Operations & Essential Services, HMIS Comparable  
Partial support for a full-time Shelter Coordinator (.4 FTE), operation of a year-round emergency shelter with capacity of 6 rooms (12 beds) for individuals and families fleeing violence

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## **Northeast Kingdom Continuum of Care (Caledonia & Essex Counties) & Orleans Continuum of Care**

### **Northeast Kingdom Community Action**

#### **St. Johnsbury**

**\$287,981**

Strategies: Emergency Shelter Operations & Services, Homelessness Prevention, Rapid Re-housing, Coordinated Entry, Emergency Apartments  
A half-time housing specialist (.5 FTE), and 2 emergency apartments with 2 bedrooms each for individuals and families  
Rapid Re-Housing Financial & Rental Assistance: \$47,858  
Homelessness Prevention Financial & Rental Assistance: \$33,000  
Coordinated Entry Facilitator (.5 FTE) to support local partnership work to streamline client access to resources (HUD CoC funding, separate grant agreement)  
General Assistance investment: operate a seasonal warming shelter in St. Johnsbury (November – April) with a capacity of 10 beds, partial year Shelter Coordination and overnight staffing (4 FTEs)

#### **Newport**

**\$163,837**

Strategies: Emergency Shelter Operations, Homelessness Prevention, Rapid Re-housing, Coordinated Entry, Emergency Apartments  
A half-time housing specialist (.5 FTE), and 2 emergency apartments with 2 bedrooms each for individuals and families  
Rapid Re-Housing Financial & Rental Assistance: \$15,000  
Homelessness Prevention Financial & Rental Assistance: \$28,000  
Coordinated Entry Facilitator (.5 FTE) to support local partnership work to streamline client access to resources (HUD CoC funding, separate grant agreement)  
Transitional Living Program: support services (.125 FTE) for unaccompanied youth

**Umbrella** **\$15,000**

Strategies: Emergency Shelter Operations & Essential Services  
 Partial support for a full-time Housing Advocate (.16 FTE), maintain year-round capacity of 4 rooms (6 beds) of emergency shelter for individuals and families fleeing violence

**Northeast Kingdom Youth Services** **\$18,300**

Strategy: Transitional Housing  
 Transitional Living Program: 1 unit with 2 rooms for unaccompanied youth with support services staff (.1 FTE)

**Rutland County Continuum of Care**

**BROC – Community Action in Southwestern Vermont** **\$26,400**

Strategies: Essential Services, Coordinated Entry  
 Partial support for a full-time Jen's Motel Manager (.2 FTE); Jen's Motel is BROC's nonprofit motel with onsite services, utilized by GA-voucher clients  
 Coordinated Entry staffing (.7 FTE) shared between Bennington and Rutland Counties

**Dodge House** **\$55,000**

Strategy: Transitional Housing & Essential Services  
 A full-time housing director/case manager; operation of a year-round transitional housing facility with capacity of 8 rooms for Veterans experiencing homelessness

**Homeless Prevention Center** **\$402,941**

Strategies: Homelessness Prevention, Rapid Re-housing, Innovation, Coordinated Entry, Emergency Apartments, Emergency Shelter & Essential Services  
 Partial support for four housing specialists (3.45 FTE)  
 Innovation: Housing mitigation funds (“risk pool”); and a Landlord Liaison (1 FTE) to support landlord outreach and housing placement  
 Coordinated Entry: partial support for a position to support local partnership work to streamline client access to resources (HUD CoC funding, separate grant agreement)  
 Rapid Re-Housing Financial & Rental Assistance: \$50,000  
 Homelessness Prevention Financial & Rental Assistance: \$75,000  
 Four Emergency Apartments for individuals and families

**New Story Center (formerly Rutland County Women’s Network)** **\$397,000**

Strategies: Emergency Shelter Operations, Motel Pool  
 Operation of a year-round emergency shelter with capacity of 9 rooms (20 beds) for individuals and families fleeing violence  
 General Assistance investment: support for increased shelter capacity listed above (4 rooms/8 beds), funds for overflow motel vouchers, and services (1.6 FTE) to meet the full emergency shelter need for all persons fleeing domestic/sexual violence in the district

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## **Upper Valley Continuum of Care (includes Randolph Area Housing Task Force)**

### **Capstone Community Action** **\$93,500**

Strategies: Homelessness Prevention, Rapid Re-housing  
Partial support for a full-time housing counselor (.9 FTE)  
Rapid Re-Housing Financial & Rental Assistance: \$11,000  
Homelessness Prevention Financial & Rental Assistance: \$22,500

### **Southeastern Vermont Community Action (SEVCA)** **\$47,147**

Strategies: Homelessness Prevention, Rapid Re-housing  
Partial support for a full-time housing specialist (.3 FTE)  
Rapid Re-Housing Financial & Rental Assistance: \$11,188  
Homelessness Prevention Financial & Rental Assistance: \$14,272

### **Upper Valley Haven** **\$142,450**

Strategies: Emergency Shelter Operations & Essential Services, Coordinated Entry  
Operation of two year-round emergency shelters in Hartford with capacity of 20 beds for adults (Hixon House) and 8 rooms (46 beds) for families with children  
Coordinated Entry: partial support for a position to support local partnership work to streamline client access to resources (HUD CoC funding, separate grant agreement)  
General Assistance investment: Partial support for seasonal shelter staff and operations,

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## Washington County Continuum of Care

### Capstone Community Action

**\$404,682**

Strategies: Homelessness Prevention, Rapid Re-housing, Innovation, Coordinated Entry, Emergency Apartments

Partial support for two full-time housing counselors and a team leader (1.75 FTE)

Innovation: Half-time Landlord Liaison to support landlord outreach and housing placement

Coordinated Entry: partial support for a position to support local partnership work to streamline client access to resources (HUD CoC funding, separate grant agreement)

Rapid Re-Housing Financial & Rental Assistance: \$12,432

Homelessness Prevention Financial & Rental Assistance: \$27,000

Three units with 2 bedrooms each of emergency apartments for individuals and families

General Assistance investment: 6 units with 2 bedrooms each of emergency apartments for families with .9 FTE of services

### Circle

**\$17,650**

Strategies: Emergency Shelter Operations & Essential Services

Partial support for a full-time Shelter Coordinator (.15), operation of a year-round emergency shelter with capacity of 6 rooms (12 beds) for individuals and families fleeing violence

### Good Samaritan Haven

**\$501,803**

Strategies: Emergency Shelter Operations & Essential Services

Partial support for full-time Shelter Manager, Case Coordinator, Housing Navigator, and overnight staff (2.82 FTE), operation of a year-round emergency shelter in Barre with capacity of 26 beds (plus 4 overflow cots) for adults

General Assistance investment: operation of seasonal warming shelters for adults in Barre (14 beds) and Montpelier (20 beds) from November to April, and staffing including seasonal shelter coordinator, overnight staff, and a mental health clinician (5.3 FTEs).

Operation of year-round shelter apartments in Montpelier (13 beds) for single adults and families struggling with mental illness. Staffing for expanded services year-round including an Operations Manager, Program Manager, Intake Coordinator, and Evening/Overnight staff (5.5 FTEs)

### Safe Passage at Sexual Assault Crisis Team (SACT)

**\$9,000**

Strategy: Emergency Shelter Operations

Operation of a year-round emergency shelter with capacity of 4 rooms (8 beds) for individuals fleeing sexual violence

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## Windsor-Windham Continuum of Care

### Greater Falls Warming Shelter

**\$13,000**

Strategy: Emergency Shelter Operations

Operation of a seasonal warming shelter in the Bellows Falls area (November – April) with capacity of 10 beds for adults

**Our Place Drop In** **\$11,550**

Strategies: Emergency Shelter Operations & Essential Services

Partial support for a case manager to work with Greater Falls Warming Shelter guests (.31 FTE)

**Southeastern Vermont Community Action (SEVCA)** **\$29,952**

Strategies: Homelessness Prevention, Rapid Re-housing

Partial support for a full-time housing specialist (.2 FTE)

Rapid Re-Housing Financial & Rental Assistance: \$4,039

Homelessness Prevention Financial & Rental Assistance: \$11,814

**Springfield Supported Housing** **\$172,000**

Strategies: Homelessness Prevention, Rapid Re-housing, Emergency Apartment, Coordinated Entry

Partial support for a full-time Motel Case Manager, a Program Coordinator, and full-time housing specialists (1.9 FTE)

Rapid Re-Housing Financial & Rental Assistance: \$14,560

Homelessness Prevention Financial & Rental Assistance: \$30,900

One Emergency Apartment for individuals and families

Coordinated Entry Manager (.5 FTE) to support local partnership work to streamline client access to resources

**Springfield Warming Shelter** **\$15,000**

Strategies: Emergency Shelter Operations & Essential Services

Partial support for a Shelter Manager and Assistant Manager (.42 FTE); operation of a seasonal warming shelter in Springfield (November – April) with capacity of 8 beds for adults

**Windsor County Youth Services** **\$14,000**

Strategy: Emergency Shelter Operations

Operation of a year-round emergency shelter with capacity of 4 beds (out of 16 total) for unaccompanied youth at either Mountainside House (Ludlow) and House at 20 Mile Stream (Proctorsville)

## Statewide or Multiple Regions

### Institute for Community Alliances

\$125,450

HMIS system operation, administration, data entry, and oversight, plus licensing fees for HOP grantees

### Vermont Network Against Domestic & Sexual Violence

\$70,000

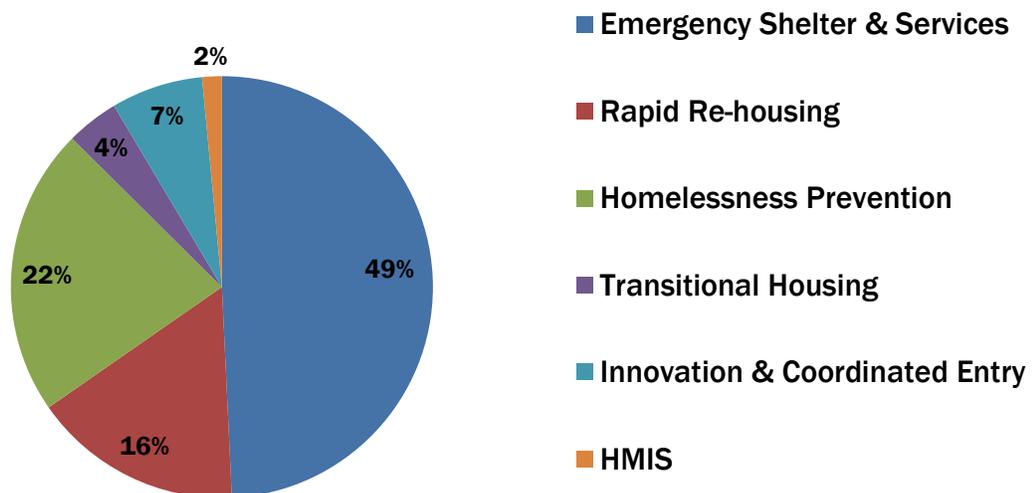
Strategies: Homelessness Prevention, Rapid Re-housing, HMIS Comparable  
Rapid Re-Housing Financial & Rental Assistance: \$24,000  
Homelessness Prevention Financial & Rental Assistance: \$33,000  
Funds support the work of Network partners statewide

### Vermont State Housing Authority

\$10,800

AHS Housing Inspections for the Housing Opportunity Grant Program

## Housing Opportunity Grant Program SFY 2019



## **Housing Opportunity Grant Program – Program Performance Measurement**

Grantee's individual performance measures will be structured around one or more of the following indicators:

### **1) Preventing Homelessness**

*The number of households at risk of homelessness assisted, the percentage whose housing is stabilized within 28 days (target 70%), the average length of time from program entry until housing was stabilized; AND the percentage of households who remain stably housed for at least 90 days following the intervention (target 70%).*

### **2) Connecting Homeless Households with Essential Services**

*The percentage of homeless households in emergency shelter, transitional housing, or publicly-funded motels who meet with a case manager or program equivalent within 3 days of referral (target 90%).*

### **3) Increasing Income and Access to Mainstream Benefits for Homeless Households**

*The number of homeless households receiving case management and:*

*the percentage who subsequently attain employment **OR** are enrolled in an educational or training program, **OR** qualify for cash or non-cash benefits (e.g., Reach-Up, SSI, General Assistance, VA, 3SquaresVt, etc.) within 90 days of referral (target 70%);*

*the percentage who subsequently are stabilized in transitional or permanent housing within 90 days (target: 70%) **AND** the percentage of these formerly homeless households who continue to be stably housed for at least 90 days (target 70%).*

### **4) Rapidly Re-Housing Homeless Families and Individuals / Retention of Housing**

*The number of homeless households assisted, the percentage re-housed in permanent housing within 28 days (target: 70%), the average length of time from program entry until housing was stabilized, AND the percentage of formerly homeless households who continue to be stably housed for at least 90 days (target 70%).*

#### **For those served by Transitional Housing:**

*At least 70% of households exiting the program will exit to permanent housing; **AND** 70% of these formerly homeless households who continue to be stably housed for at least 90 days.*

#### **For Youth Programs:**

*At least 70% of youth exiting the program will have "safe exits" as defined by one of the following categories: College, Friends, Home with Family, Independent Living, Job Corps, Military, Relative's Home, or Residential Treatment/Rehab. **AND** At least 70% of the above youth with a safe exit, will continue to be stably housed for at least 90 days.*

## **System Performance Measurement**

A critical aspect of achieving HOP objectives is a focus on viewing the local homeless response as a coordinated system of homeless assistance options rather than separate programs and funding sources that operate independently in a community. In alignment with unfolding federal and State expectations, the Office of Economic Opportunity is committed to working in partnership with the Vermont Coalition to End Homelessness and the Chittenden Homeless Alliance to measure performance as a coordinated system. These will include measures such as:

- The length of time individuals and families remain homeless;
- The extent to which individuals and families who leave homelessness experience additional episodes of homelessness;
- The thoroughness of grantees in reaching homeless individuals and families;
- The overall reduction in the number of homeless individuals and families;
- Jobs and income growth for homeless individuals and families;
- Success at reducing the number of individuals and families who become homeless;
- Successful housing placement to or retention in a permanent housing destination.