

# Important:

## Do you currently send your Vermont Child Support payments electronically via EFT?

**YES?** We've changed banks for the EFT payments, so we need you to update the routing and account numbers as soon as possible. For security reasons, please call **802-241-0462** at any time to get this updated information in a recorded message. The new account will be available for use **starting 1/2/2018** so it is important that you update your electronic payment files as soon as possible. We will continue to process payments sent to our old account for a transition period, but if you do not update the information quickly, your payment(s) may get returned to you by the bank. Thank you.

**NO?** Would you like to start sending payments electronically via EFT? Please review the information available at <http://dcf.vermont.gov/sites/dcf/files/OCS/Docs/Electronic-Payments.pdf>. If you find that you have the necessary capabilities needed and would like to set up electronic payments via EFT, please contact the State Disbursement Office for VT Child Support at **802-241-0500** or send an email to [AHS.DCFOCSCash@vermont.gov](mailto:AHS.DCFOCSCash@vermont.gov) to get updated banking information. Thank you.

