

P-2231 PROTECTIVE PAYMENTS (continued)

P-2231B Money Mismanagement (Reach Up rule 2226.1)(20-02)

Determine if non-payment of bills threatens the loss of services and thereby jeopardizes the health and safety of children in the household.

Money Mismanagement Letter

When suspected money mismanagement is reported, send a VCR with a Money Management Letter form ([202MM](#)) and a due date of 10 days.

If the participant responds determine if there is good cause ([Reach Up rule 2226.1B](#))

If money mismanagement is established and a protective payee can be found, payments are made to the payee only. No CVPs are allowed.

If no protective payee can be found, then CVP/RVP should be used. Current rent should be paid.

Money Mismanagement and Arrears

Participants cannot be forced to make additional payments toward arrears, though they can be encouraged to do so.

If arrears payments are to be made, have participant sign a Protective Payment Agreement form ([207](#)) as well.

BPS Support

Money Mismanagement through RVPs

Vendor payments based on money mismanagement can be set up through RVP (automatic Rent Vendor Payments), however text must be added to the notice when this is done.

Add the following language to the eligibility notice or a blank notice if RVPs are used for money mismanagement:

Your <INSERT PROGRAM NAME> will not be sent to you as of <INSERT DATE RVPs WILL START> because of money mismanagement (rule 2226). A Benefits Program Specialist will pay your shelter costs up to the amount of your grant. Please contact our Benefits Service Center at 1-800-479-6151 about the payments. Note: the Cash Benefit Payment Summary on your notices will still show the full amount of your grant. However, only the amount left over after your shelter costs have been paid will be sent to you.

Money Mismanagement through CVP

To set up Money Mismanagement related CVP

Enter SUBS/C

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                                CURRENT SUBSTITUTE REPORTER-PAYEE STATUS      ASPANA
** THERE ARE 0 ALTERNATE REPORTERS                PHONE          START-END-DATE
                                                                00 00 00

** THERE ARE 0 EBT ALTERNATE(S)          AND 1 CVP'S FOR THIS CASE

                                RENT IS NOT VENDORED THIS PERIOD

COMMANDS:
CVP CREATE OR MODIFY:          'CVP'          CREATE ALT PAYEE - REPORTER:  'ALT'
CHANGE ALT PAYEE:              'CHGP'        CHANGE ALT REPORTER:         'CHGR'
DISPLAY ALT PAYEE OR CVP:      'DSPP'        DISPLAY ALT REPORTER:        'DSPP'
USER: 934 FNX: SUBS MODE: C RPTGRP:          PERIOD: 11 18 COMMAND: _
DO: Z IMS: 934 RPTGRP NAME: |
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Then enter CVP in command.

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                                CURRENT SUBSTITUTE REPORTER-PAYEE STATUS   ASPANA
** THERE ARE 0 ALTERNATE REPORTERS          PHONE          START-END-DATE
                                                00 00 00

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CHANGE ALT PAYEE:              'CHGP'        CHANGE ALT REPORTER:        'CHGR'
DISPLAY ALT PAYEE OR CVP:      'DSPP'        DISPLAY ALT REPORTER:       'DSPR'
USER: 934 FNX: SUBS MODE: C RPTGRP:          PERIOD: 11 18 COMMAND: CVP_
DO: Z IMS: 934 RPTGRP NAME:

```

Select reason 2 "Money Mismanagement" with 99 99 9999 as the end date. The earliest possible start date will autofill if after adverse action. Otherwise enter current date as start date.

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                                CVP CASE MAINTENANCE                      (ASPANC)

ENTER NEW CVP DATA

1. PROTECTIVE PAYEE                5. ELIZABETH LUND HOME / HANNAH HOUSE
2. MONEY MISMANAGEMENT             6. CLIENT REQUEST
3. IV-D NON-COOPERATION           7. MINOR PARENTS NOT COOPERATING
4. SANCTIONED

CVP REASON-CODE: 2
START DATE: 01 01 2019
                                END DATE: 99 99 9999

TO DELETE A FUTURE CVP CASE ENTER 'DEL' IN COMMAND LINE
TO ADD A FUTURE CVP CASE ENTER 'ADD' IN COMMAND LINE

USER: 934 FNX: SUBS MODE: C RPTGRP:          PERIOD: 11 18 COMMAND:
DO: Z IMS: 934 RPTGRP NAME:

```

To write checks follow Issuing Benefits through CVP [P-2231E](#).