VERMONT HEATING AND ENERGY ASSISTANCE PROGRAMS

Seasonal Fuel Assistance Program

Program Description: The Seasonal Fuel Assistance Program helps low-income families pay a portion of their home heating bills. Assistance is for homeowners or renters who pay for heat or who have heat included in the rent (heated renters).

Eligibility Criteria: Monthly GROSS income up to 185% of federal poverty levels (adjusted annually). There are no resource limits.

Benefit Payments: For all eligible households, a single benefit is paid between November and April (firewood / wood pellet payments start in September).

For households who pay for heat and their primary fuel type is oil, kerosene, propane, coal, natural gas, or electric, fuel assistance benefits are paid to the fuel supplier.

For households who pay for heat and their primary fuel type is firewood or wood pellets, benefits are issued to an EBT card for the household.

For households who have heat included in their rent, benefits are issued to an EBT card.

Applications: Please call our Benefits Service Center at 1-800-479-6151 for an application and to find out more. You can also visit our website at: http://dcf.vermont.gov/benefits/fuel-assistance for more information. To apply online go to: www.mybenefits.vt.gov

Crisis Fuel Program

Program Description: Emergency fuel, and metered utility (electric and VT Gas Systems) disconnection, and furnace repairs or replacements. Crisis Fuel and After-Hours Emergency Fuel Program for Families with monthly GROSS income up to 200% of poverty level. Operates last Monday in November to last Friday in April.

Organizations: Five community action agencies serve all of Vermont based on service areas. All agencies have more than one office location. Call for appointment - requires face-to-face interview (exceptions for elderly or disabled).
**Utility Discount Programs:**

**You can apply for Fuel Assistance benefits AND apply for the Utility Discount Programs!**

**VT Gas Energy Assistance** helps low-income Vermonters afford natural gas for their homes. If we determine that you are eligible, you’ll get a 20% discount off your monthly natural gas bill.

Who is eligible?
To be eligible, you must:
1. Be a residential customer of Vermont Gas Systems, Inc.; and
2. Have a gross monthly household income at or below 185% of the federal poverty level.

**Green Mountain Power’s Energy Assistance Program** helps low income Vermonters afford energy for their homes. If we determine that you are eligible, you’ll get a 25% discount off the monthly electric bill. New applicants may qualify for arrears forgiveness if they owe on a past due bill. Check with GMP for details!

Who is eligible?
To be eligible, you must:
1. Be a residential customer of Green Mountain Power; and
2. Have gross household income at or below 150% of federal poverty.

**How do I apply for GMP and/or VGS Utility Discount Programs?**
Call 1-800-775-0516 to request an application. You can also download and print one directly from our website: [http://dcf.vermont.gov/benefits/eap](http://dcf.vermont.gov/benefits/eap)