

# Wireless EBT-only Equipment FAQ's

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**Q. What is SNAP?**

**A:** SNAP stands for the Supplemental Nutrition Assistance Program — a federal USDA program that helps millions of low-income Americans put food on the table.

In Vermont, the SNAP program is called [3SquaresVT](#).

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**Q. How do markets/farms become SNAP authorized retailers?**

**A:** If your market/farm is not currently approved to accept SNAP, review the general requirements found here <https://www.fns.usda.gov/snap/retailer/eligible> to determine whether your market/farm might be eligible.

To apply online: <https://www.fns.usda.gov/snap/apply-to-accept>.

*Note that USDA treats direct market farmers like farmers markets in the application process. You can learn more about eligibility and the process here:*

<https://farmersmarketlegaltoolkit.org/snap/legal-topics/becoming-a-retailer/>

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**Q: Where can markets/farms find retailer training materials?**

**A:** Training materials, which explain program rules and requirements are available here: <https://www.fns.usda.gov/snap/retailer/training>

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**Q: How can SNAP benefits be used?**

**A:** You can find allowable and unallowable items here: <https://www.fns.usda.gov/snap/eligible-food-items>

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**Q: If a market/farm received free EBT equipment from the State or FNS in the past (via Marketlink, the Farmers Market Coalition, or otherwise), can these funds be used to provide replacement equipment?**

**A:** Yes. If a market/farm is otherwise eligible to participate in the program, wants SNAP-only equipment, *AND* currently does not have functioning equipment, these funds can be used to provide them with one replacement device. Each SNAP-authorized Farmers' Market (FM) or SNAP-authorized Direct Market Farmers (DMF) can only obtain one device through this initiative. To be clear, each FM location and each DMF must only have one functional device obtained with Federal funds at any one time.

**Q: Can I pre-purchase months of service beyond July 2021 and be reimbursed?**

**A:** Markets/farms that chose Novo Dia Group - option 2 as their EBT-only solution can request additional funding for services to extend beyond the reimbursement period. Markets/farms can opt for a 12-month annual subscription or 24-month subscription. Markets/farms must pay for the subscriptions in full and reimbursement must be requested from the State by July 1, 2021.

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**Q: What if my equipment breaks during the reimbursement window (before July 1, 2021)?**

**A:** Markets/farms that chose FIS or Conduent as their EBT-only solution should work directly with the vendor to troubleshoot and obtain a replacement device if necessary. If a device gets broken at fault of the market/farm, the market/farm should contact the EBT Unit to see if there is funding available to cover the cost.

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**Q: What if my market/farm decides to operate our EBT machine in more months than initially indicated on our application?**

**A:** Markets/farms should contact the EBT Unit to request additional funding (if available).

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**Q: Can markets keep the equipment if they terminate service with a vendor?**

**A:** Any purchased equipment is property of the market/farm. If the market/farm chose option 4, they do not own the equipment and would be required to return the terminal to the vendor within 14 days of contract termination.

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**Q: Why do I need to submit a W-9 form?**

**A:** In addition to the federal information return requirements, W-9 forms are required by the State of Vermont in order to add your market as a supplier in the States VISION accounting system.

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**Q: Where can I obtain a W-9 form?**

**A:** The IRS has is posted on their website here: <https://www.irs.gov/forms-pubs/about-form-w-9>