

Important Please Read
If you need interpretation services...

(Arabic) 1-855-247-3092 إذا أنت ترغب خدمات الترجمة الفورية اتصل برقم 1-855-247-3092

Ako su Vam potrebne usluge tumačenja, pozovite 1-855-247-3092. (Bosnian)

စကားပြန် ဝန်ဆောင်မှုလုပ်ငန်းကိုအလိုရှိပါက 1-855-247-3092 သို့ဖုန်းဆက်ခေါ်ပါ။ (Burmese)

Si vous avez besoin de services d'interprétation, appelez le 1-855-247-3092. (French)

Mugihe woba ushaka impfashanyo yo gusigurirwa, hamagara uyu murongo 1-855-247-3092. (Kirundi)

यदि तपाईंलाई दोभाषे सेवाको जरुरत परेमा 1-855-247-3092 मा कल गर्नुहोस्। (Nepali)

Haddii aad u baahan tahay adeegyo turjumaan, wac 1-855-247-3092. (Somali)

Si usted necesita servicios de interpretación, llame al 1-855-247-3092. (Spanish)

Ikiwa unahitaji huduma za ukalimani, piga simu 1-855-247-3092. (Swahili)

Nếu quý vị cần dịch vụ thông ngôn, hãy gọi 1-855-247-3092. (Vietnamese)

June 4, 2020

Dear Guest,

Your motel/hotel stay is extended until Monday, June 15, 2020. **If you are homeless and still need housing you must apply with the Economic Services Division (ESD) on or before June 15, 2020.**

- **To apply** call the Benefits Services Center at 1-800-479-6151. You may also receive a phone call from staff in your local district office to help you complete the application.

Beginning June 15, 2020 if you apply for more housing and your household's gross monthly income is over the Reach Up basic needs standard for your sized household (see chart below), you will need to pay 30% of your income toward your housing costs as set out in GA rule 2652.4.

Number in Household	1	2	3	4	5	6	7	8	9
Reach Up Basic Needs Standard	\$585	\$771	\$1,011	\$1,209	\$1,418	\$1,560	\$1,803	\$2,012	Add \$193 For each additional person

In addition, to continue to receive temporary housing from ESD, you must work with a housing agency to find long term housing. If you need help, ESD can connect you with the right person when you call to apply for more temporary housing.

THERE IS IMPORTANT INFORMATION ON THE BACK SIDE OF THIS LETTER



Period of Ineligibility

If you are asked to leave a motel/hotel for not following its rules ESD will issue a Period of Ineligibility (PoI) for your household beginning with that day.

PoI Chart

First PoI	7 days
Second PoI	15 days
Third PoI and beyond	30 days

Your Rights

You Have a Right to Request a Fair Hearing

If you disagree with a decision by ESD, you may ask for an expedited (speedy) fair hearing (usually held within 10 days). A fair hearing is your chance to tell your story to the Human Services Board. The Human Services Board will review the facts of your case in a fair and objective manner. The Human Services Board will decide whether the decision should be upheld or reversed.

If you want to request a fair hearing call the Benefits Service Center at 1-800-479-6151 or the Human Services Board at 1-802-828-2536. You must ask for a fair hearing within 90 days of the date you receive notice. You may ask someone you trust to help you ask for a fair hearing.

Do You Need Free Legal Help?

You may be able to get free legal help from Vermont Legal Aid. Call Vermont Legal Aid at 1-800-889-2047.

Do You Have Questions?

If you have any questions, or want more information, please speak to your worker, or contact us at 1-800-479-6151.

Rights of People with Disabilities

Do you have a physical or mental or learning condition that makes it hard to do things we ask you to do? We can make changes to help you.

The Americans with Disabilities Act (ADA) and Vermont law say that we must make changes so people with disabilities can get public benefits. These changes are called reasonable accommodations. Here are some examples of changes we can make:

- Someone can write down your answers if you cannot.
- We can give you more time or help you get the documents you need to give us.
- You can have a support person with you when you talk to us.
- We can send documents with a larger print so you can read them.
- We can meet with you in your home or by telephone, so you do not have to come into the District Office.

Let a Benefit Service Center agent know if you need us to make changes so you can get the benefits you need.