

**Emergency Housing**  
**Notice of Change**  
**Effective October 18, 2021**

This is to notify interested persons that the “pause” of the Emergency Housing Program has been extended until December 31, 2021. The “pause” means anyone who reaches the 84-day maximum during this period will not be exited from the program if all other eligibility criteria is met.

**Important Information**

- ESD will be reaching out to clients or the hotel/motel to extend stays during the “pause.” If you haven’t heard from ESD or staff at the motel, give us a call at 1-800-479-6151
- Once a person reaches the 84-day maximum, if they would like to exit Emergency Housing, they may be eligible for an essential payment between \$2,500 and \$4,000, depending on the size of the household. An essential payment is to assist with permanent housing. This payment must be requested by 10/29/2021 and they must exit the program prior to receiving the payment. Essential payments will not be available after 10/29/2021.
- During the “pause” a household planning to request a waiver to the 84-day maximum should hold on submitting documentation to ESD for determination. Additional information will be made available about the extension process.
- A household that is still within the 84 days of Emergency Housing, may still have an income contribution requirement. There is no income contribution during the “pause” if the household has exhausted the 84-day maximum.
- This “pause” will end on December 31, 2021.

The most up-to-date information can be found on the ESD website at <https://dcf.vermont.gov/esd/covid19>, or by asking at one of the ESD District Offices or by calling 1-800-479-6151.

**HAVE QUESTIONS?**

call 1-800-479-6151.

**NEED LEGAL HELP?**

Call 1-800-889-2047 to see if you qualify for free help from Vermont Legal Aid.

**RIGHT TO A FAIR HEARING:**

If you disagree with a decision we made, you may ask for a fair hearing. The HumanServices Board will:

- Hold a hearing within 10 days (usually).
- Listen to your side of the story.
- Review the facts fairly and objectively.
- Decide if the decision should be upheld or reversed.

You must ask for a fair hearing within 90 days of getting a notice. To do so, call ESD at 1-800- 479-6151 or the Human Services Board at (802) 828-2536. You can get someone you trust to help you.

### **RIGHTS OF PEOPLE WITH DISABILITIES:**

If you have a disability, you may be entitled to free aids & services to help you get benefits. This is called a *reasonable accommodation*. Examples include:

- Having someone write your answers down.
- Giving you documents in other formats. For example: large print, audio, or Braille.
- Having a support person with you when you talk to us.
- Meeting in your home or by phone.
- Giving you more time to get us the documents we need.

Call 1-800-479-6151 if you need this help.

### **LEARN MORE:**

Go to <https://dcf.vermont.gov/esd/covid19>. You can also call 1-800-479-6151 to learn more about Emergency Housing.

#### **If you need interpretation services...**

إذا أنت ترغب خدمات الترجمة الفورية اتصل برقم 1-855-247-3092 (Arabic)  
Ako su Vam potrebne usluge tumačenja, pozovite 1-855-247-3092. (Bosnian)  
စကားပြန် ဝန်ဆောင်မှုလုပ်ငန်းကိုအလိုရှိပါက 1-855-247-3092 သို့ ဖုန်းဆက်ခေါ်ပါ။ (Burmese)  
Si vous avez besoin de services d'interprétation, appelez le 1-855-247-3092. (French)  
Mugihe woba ushaka impfashanyo yo gusigurirwa, hamagara uyu murongo 1-855-247-3092. (Kirundi)  
यदि तपाईंलाई दोभाषे सेवाको जरुरत परेमा 1-855-247-3092 मा कल गर्नुहोस्। (Nepali)  
Haddii aad u baahan tahay adeegyo turjumaan, wac 1-855-247-3092. (Somali)  
Si usted necesita servicios de interpretación, llame al 1-855-247-3092. (Spanish)  
Ikiwa unahitaji huduma za ukalimani, piga simu 1-855-247-3092. (Swahili)  
Nếu quý vị cần dịch vụ thông ngôn, hãy gọi 1-855-247-3092. (Vietnamese)