

July 16, 2020

Dear Applicant/Guest:

Starting July 16, 2020, you will not be eligible to be placed in a hotel/motel by the Economic Services Division (ESD) for a period of time if you are asked to leave a hotel/motel for:

- Violent criminal behavior
- Attempted violent criminal behavior
- Theft from hotel/motel or guests
- Disturbing other guests' quiet enjoyment of the property
- Suspected use, sale, or manufacture of illegal drugs on the property
- Destruction of property, including reckless disregard of basic cleanliness
- Use of lighted tobacco products or tobacco substitutes, in any form, in any space other than designated smoking areas outdoors

If it is determined by the ESD that you are not eligible for a period, the ESD will not pay for you to stay in a hotel/motel during that time. This is called a Period of Ineligibility (POI).

- For a first violation, the POI is 15 days. *You will be rehoused after 7 days if your case worker informs ESD that you are working with them to find permanent housing.*
- For a second and any other violations, the POI will be 30 days.

IMPORTANT: TURN OVER. READ THE OTHER SIDE OF THIS LETTER.

If you need interpretation services...

إذا أنت ترغب خدمات الترجمة الفورية اتصل برقم 1-855-247-3092 (Arabic)

Ako su Vam potrebne usluge tumačenja, pozovite 1-855-247-3092. (Bosnian)

စကားပြန် ဝန်ဆောင်မှုလုပ်ငန်းကိုအလိုရှိပါက 1-855-247-3092 သို့ဖုန်းဆက်ခေါ်ပါ။ (Burmese)

Si vous avez besoin de services d'interprétation, appelez le 1-855-247-3092. (French)

Mugihe woba ushaka impfashanyo yo gusigurirwa, hamagara uyu murungo 1-855-247-3092. (Kirundi)

यदि तपाईंलाई दोभाषे सेवाको जरुरत परेमा 1-855-247-3092 मा कल गनुहोस्। (Nepali)

Haddii aad u baahan tahay adeegyo turjumaan, wac 1-855-247-3092. (Somali)

Si usted necesita servicios de interpretación, llame al 1-855-247-3092. (Spanish)

Ikiwa unahitaji huduma za ukalimani, piga simu 1-855-247-3092. (Swahili)

Nếu quý vị cần dịch vụ thông ngôn, hãy gọi 1-855-247-3092. (Vietnamese)



RIGHT TO A FAIR HEARING:

If you are placed on a period of ineligibility (POI) and you disagree with the decision, you may:

- Ask the Human Services Board for a fair hearing. *You'll get to tell your side of the story. And you can have a person you trust help you.*
- Ask to be housed in another hotel/motel while waiting for the recommendation from the fair hearing officer.
- Call 1-800-889-2047 to see if you qualify for free help from Vermont Legal Aid.

To request a fair hearing, call ESD at 1-800-479-6151. If you ask for a fair hearing, one will be scheduled within 10 days. Before the hearing, ESD will give you or your representative a copy of the evidence we will be presenting. If the hearing officer agrees with our decision, the POI will begin right away. If you don't show up to the hearing, ESD will not continue to house you and your POI will begin right away.

If you ask to be rehoused and you do not ask for a fair hearing within three days, your POI will begin.

RIGHTS OF PEOPLE WITH DISABILITIES:

Please let ESD know if you have a physical, mental, or learning disability that:

- Makes it hard for you to follow the rules at the motel/hotel, or
- Makes it hard for you to participate at a fair hearing.

You may be entitled to ask for a reasonable accommodation. This could include changing how the program is administered to give you an equal opportunity to participate.

NEED LEGAL HELP? Call 1-800-889-2047 to see if you qualify for free help from Vermont Legal Aid.

HAVE QUESTIONS? Ask your worker or call 1-800-479-6151.

LEARN MORE: Go to <https://dcf.vermont.gov/esd/covid19>. You can also call 1-800-479-6151 to learn more about temporary housing during COVID-19.