

Strengthening Families Child Care Participant Satisfaction and Family Impact Survey

The child care program you use has received a grant called *Strengthening Families*. These grants are being used to improve services to families in this program. We encourage you to ask your child care provider how they are using the grant. You are receiving this survey because the program is receiving these funds. Your response is completely confidential. The information is used to help the program identify where they can improve services to families.

What is the name of your child care program? _____

How was this survey completed?

I am the parent and filled out a paper survey. I understand that a program staff will enter this into an electronic survey on my behalf.

I am a program staff, and I assisted the parent with this survey.

Other

Was this survey completed with the assistance of an interpreter? Yes No

How long has your family been involved with the program?

Less than 1 month

1 – 3 years

1 – 6 months

3 – 5 years

6 – 12 months

More than 5 years

Comments: _____

We are here to help and support your family. Please let us know how our services have affected you and your family

1. I received the help that was right for me.

I strongly agree	I agree	I'm not sure	I disagree	I strongly disagree

2. I received the help that I needed.

I strongly agree	I agree	I'm not sure	I disagree	I strongly disagree

3. The staff treated me with respect.

I strongly agree	I agree	I'm not sure	I disagree	I strongly disagree

4. The services/supports I received made a difference.

I strongly agree	I agree	I'm not sure	I disagree	I strongly disagree

5. I would recommend the services/supports to a family or friend.

I strongly agree	I agree	I'm not sure	I disagree	I strongly disagree

6. The services/supports improved my quality of life.

I strongly agree	I agree	I'm not sure	I disagree	I strongly disagree

Please tell us how you felt before you received this program's services/supports and how you feel today.

7. I have relationships with people who provide me with support when I need it

	Always	Mostly	Sometimes	Rarely	Never
Before					
Today					

8. I know where to go in the community when I need help.

	Always	Mostly	Sometimes	Rarely	Never
Before					
Today					

9. I feel strong and confident as a parent.

	Always	Mostly	Sometimes	Rarely	Never
Before					
Today					

10. I feel able to handle stressful events.

	Always	Mostly	Sometimes	Rarely	Never
Before					
Today					

11. When I am worried about my child, I have someone to talk with.

	Always	Mostly	Sometimes	Rarely	Never
Before					
Today					

12. Usually, my child expresses his/her feelings appropriately.

	Always	Mostly	Sometimes	Rarely	Never
Before					
Today					

Please share any other comments: