

# Child Care Financial Assistance Program



*Helping Families Pay for  
Child Care*

 **VERMONT**  
DEPARTMENT FOR CHILDREN AND FAMILIES  
CHILD DEVELOPMENT DIVISION

*Agency of Human Services*



**CHILD DEVELOPMENT DIVISION**  
**Department for Children and Families**  
**Vermont Agency of Human Services**

**Our Mission**

The mission of the Child Development Division is to improve the well-being of Vermont's children.

We do this through partnerships with families, communities, schools, providers and state and federal agencies that increase access to high-quality, sustainable child development services.

**Our Vision**

All Vermont children are healthy and successful. Vermont is a great place to be a child and raise a family.

# Introduction

This booklet describes the Child Care Financial Assistance Program and how it works. It explains your rights and responsibilities as a family getting help paying for child care from the Child Development Division (CDD) of the Department for Children and Families.

The goals of the Child Care Financial Assistance Program are:

- To support a system of good quality child care services that is readily available to Vermont's children and families; and
- To help eligible families pay for early care and education and school age care that meets their needs and promotes the best possible development for their children.

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## **What is the Child Care Financial Assistance Program?**

The Child Care Financial Assistance Program helps eligible families pay for child care services for children from age 6 weeks up to age 13 (or up to age 19 if the child has special needs).

The program is administered by the Child Development Division (CDD), Department for Children and Families, Vermont Agency of Human Services. It is funded through a combination of state and federal funds.

Families may choose any provider willing to accept payments from CDD. CDD pays all or part of an established state rate directly to the provider. Families are responsible for paying their portion of the charges (as co-payments) directly to the providers they choose.

CDD pays higher rates to programs that participate in STARS (Vermont's quality recognition and improvement system).

## **Who is eligible for assistance?**

To be eligible, your family must:

- A. Have a reason to use child care services (called an *approved service need*);
- B. Meet the income guidelines; and
- C. Live in Vermont.

The child receiving child care services with assistance from the program must be a legal resident of the United States.

## **A. Approved Service Needs:**

Each primary caretaker<sup>1</sup> in your household must have at least one of the following reasons for needing child care:

- Has a job;
- Is self-employed;
- Is actively looking for work;
- Is attending school or training;
- Is participating in Reach Up activities;
- Has special health needs and is unable to provide care for the child;

OR

- The child receiving services has significant health or specialized developmental needs; or
- The child receiving services has an open case with the Family Services Division of the Department for Children and Families and child care is part of the safety plan; or
- The family is experiencing significant stress in areas such as shelter, safety, emotional stability, substance abuse, children's behaviors, and parenting issues.

## **B. Income Guidelines:**

Use the table on the next page (*Child Care Financial Assistance Sliding Fee Scale*) to see if your family meets the income guidelines, which are in effect July 21, 2019.

1. Find your family size. Family size means children and their parents living in the same household. A family of 3 may be one parent and two children or two parents and one child.
2. Find your monthly income (how much all primary caretakers earn before taxes and other deductions, plus other income like child support or business income).

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<sup>1</sup> Primary Caretaker means a biological, adoptive or foster parent; legal guardian; or other person legally responsible for a child's welfare.

- Follow the line over to column B. If assistance is approved, CDD will pay this percentage of the CDD reimbursement rate to your provider.

### Child Care Financial Assistance Sliding Fee Scale

<b>Column A</b> Gross Monthly Income by Family Size				<b>Column B</b> % Paid by State
3 or less	4	5	6 +	
1,778	2,146	2,514	2,883	100%
1,866	2,253	2,640	3,027	99%
1,955	2,360	2,766	3,171	98%
2,044	2,468	2,891	3,315	97%
2,153	2,575	3,017	3,459	96%
2,222	2,682	3,143	3,603	95%
2,333	2,816	3,300	3,783	90%
2,444	2,951	3,457	3,963	85%
2,555	3,085	3,614	4,144	80%
2,666	3,219	3,771	4,324	75%
2,844	3,433	4,023	4,612	70%
3,022	3,648	4,274	4,900	65%
3,200	3,863	4,526	5,189	60%
3,377	4,077	4,777	5,477	55%
3,555	4,292	5,028	5,765	50%
3,777	4,560	5,343	6,125	45%
4,000	4,828	5,657	6,486	40%
4,222	5,097	5,971	6,846	35%
4,444	5,365	6,286	7,207	30%
4,666	5,633	6,600	7,567	25%
4,889	5,901	6,914	7,927	20%
5,111	6,170	7,229	8,288	15%
5,333	6,438	7,543	8,648	10%

**NOTE:** You may be responsible for a co-payment (the remainder of the CDD rate, and more if your provider charges more than what CDD pays).

## How do I apply?

You may request an application for the Child Care Financial Assistance Program from the Community Child Care Support Agency in your area (see back inside cover). Ask for the eligibility specialist.

Parents/primary caretakers must submit all verification documents requested by the eligibility specialist so he/she can determine their eligibility. For example, if you and your spouse are working, you must both submit two current, consecutive pay stubs to verify employment.

## What happens after I apply?

Once a determination has been made, you will receive either:

1. A **denial letter** if you do not meet the eligibility requirements of the program;

OR

2. If you are approved for assistance, a **Child Care Financial Assistance Program Certificate** (see sample on next page). It includes important information, such as the start and end dates for authorized services, how much care has been authorized, your provider's recorded rate, your provider's STARS rating, the amount CDD will pay on your behalf, and the maximum co-payment your provider may charge for the child care services CDD has authorized (your co-payment). Your provider will also receive a copy of the certificate.

**CHILD CARE FINANCIAL ASSISTANCE PROGRAM CERTIFICATE**

**Child Care Certificate # 762424**

**Payment Start Date: 12/16/2018**

**Payment End Date: 05/30/2019**

12/20/2018

Record Test  
P.O. Box 1  
Guilford, VT 05001

Record Test  
P.O. Box 1  
Guilford, VT 05001

Dear Record Test,

The Child Development Division (CDD) within the Department for Children and Families has determined you are eligible for child care financial assistance. Payment will be made directly by the CDD to your provider after your provider submits a bill for the services she/he delivers.

**Very Important!**

- You may have to pay a co-payment for the difference between the amount covered by this Certificate and the amount your child care provider charges. (See **Maximum Co-payment** below.)
- Co-payments are paid directly to your child care provider. **Not all providers charge the full co-payment to families receiving Child Care Financial Assistance.**
- CDD will **only pay** for the authorized hours in this Certificate. If you use additional hours, you are responsible for paying for those hours.
- It is important that you review the actual co-payment that you will be charged with your child care provider and understand what you are responsible to pay.
- Please report any changes that may affect your eligibility as soon as they happen to the Eligibility Specialist listed below. Changes include a change in family income, address, marital status, household size, or employment/training, etc.
- For more information regarding the Child Care Financial Assistance Program visit [http://dcf.vermont.gov/cdd/families/pay\\_child\\_care](http://dcf.vermont.gov/cdd/families/pay_child_care).

**Dopey Grumpy** is eligible for Full Time Care, at 100% benefit. Your provider is a Registered Home and has 0 Stars. For more information on STARS visit [http://dcf.vermont.gov/cdd/child\\_care\\_financial\\_assistance](http://dcf.vermont.gov/cdd/child_care_financial_assistance)

Provider rate	\$200.00/week
CDD Base Rate	\$97.99/week
STARS Quality Factor	\$0.00/week
Total CDD Rate	\$97.99/week
100% Benefit (total paid by CDD)	\$97.99/week
Maximum Co-payment*	\$102.01/week

\*Be sure to discuss your co-payment with your provider.

**Contact Information**

Parent Contact Phone  
(802)123-4567

Eligibility Specialist:  
Heather Mattison  
Telephone #:  
(802)241-0816  
Email:  
[heather.mattison@vermont.gov](mailto:heather.mattison@vermont.gov)

Provider Contact Phone  
(802)123-4567

**How to Appeal this Decision**

If your application is denied or you are not satisfied with the assistance you receive, you may request an appeal. Appeals should be mailed to the address below within 30 days of the eligibility determination.

Child Development Division, Department for Children and Families, 280 State Drive, NOB1 North, Waterbury VT 05671-1040

## **Duration of Authorized Services:**

Assistance is authorized for a period of twelve months. The start and end dates on your certificate tell you how long you have been approved for assistance.

The end date on your child care certificate is the last date CDD will assist with payments. To continue receiving assistance, you must re-apply before that date.

## **May I appeal a decision?**

If your application is denied or you are not satisfied with the assistance you receive, you may request an appeal.

*Appeals should be mailed to the address below within 30 days of the eligibility determination.*

Child Development Division  
Department for Children and Families  
280 State Drive, NOB 1 North  
Waterbury, VT 05671-1040

1. The Child Care Financial Assistance Unit at CDD will review your appeal and notify you of a decision.
2. If you are not satisfied with CDD's decision on your appeal, you may request a Fair Hearing with the Human Services Board. *This must be filed in writing within 30 days of the CDD decision on your appeal.*

## **What if my situation changes?**

It is your responsibility to immediately report any change that may affect your eligibility for assistance to the child care eligibility specialist at your local Community Child Care Support Agency (see inside back cover). This includes any change in household size, marital status, unemployment/employment/training status, address, or income.

## How much assistance can I receive?

If you are eligible for assistance, the Child Care Financial Assistance Program helps you pay for child care by paying the child care provider on your behalf. Child care assistance payments do not always cover the full cost of the child care services your children receive. The amount of assistance your family receives is based on your family size and your gross monthly income (before taxes are taken out). Families with lower incomes, or with particular authorized service needs, receive more assistance.

If your application is approved, the state pays a percentage of the reimbursement rate established by CDD directly to your provider. You can find the percentage that CDD pays on the Child Care Financial Assistance Sliding Fee Scale (see page 6). The percentage CDD will pay is included on your child care certificate.

Payment rates are based on the child's age, the type of provider you choose (e.g., licensed center, family child care home, and approved relative provider), and the number of authorized hours your child is in care (see CDD established rates on pages 12 to 16).

The rate established by CDD may be less than your provider's rate. In that case, even with a 100% benefit, you may have to pay more to your provider.

For programs participating at higher levels of STARS, CDD may pay more than your provider's usual rate – the provider keeps all of what CDD pays to support the quality of services that are provided.

**An example:**

- Your infant attends a licensed center program with three stars;
- She attends full time;
- You are eligible for 80% of the weekly base rate paid by CDD (and are responsible for 20% of that rate); and
- Your provider’s rate for a full-time infant is \$240 a week.

<b>Provider rate</b>	\$240.00
<b>CDD base rate</b>	\$200.00
<b>STARS quality factor (20% for 3 STARS)</b>	\$40.00
<b>Total CDD rate</b>	\$240.00
<b>Total paid by CDD (80% benefit)</b>	\$192.00
<b>Maximum co-payment (20% of base rate, plus any difference between what the provider charges and what provider receives)</b>	\$48.00

**What am I responsible to pay?**

You are responsible for paying the provider your share of the rate (the difference between the rate paid by CDD and what your provider usually charges). This is called your co-payment. An estimated co-payment is shown on the child care certificate you receive; however, not all providers charge this exact co-payment.

You may arrange to purchase additional services that CDD has not authorized from your provider. Providers may also charge program fees that are not covered through the Child Care Financial Assistance Program. *It is important that you talk to your provider and understand what co-payments you have to pay and any other fees you may be responsible for.*

## How are CDD payments made?

CDD pays reimbursements for child care services directly to your provider. Payments will start as soon as your eligibility is approved. CDD will help pay for services delivered on or after the start date on your certificate (usually the date you applied for help). Your provider submits an attendance report to verify that your child is receiving services, and CDD pays the provider on your behalf every two weeks.

## What are CDD's established provider rates?

The tables on pages 14 to 16 show the Child Care Financial Assistance maximum provider rates at 100% benefit—effective January 6, 2019.

### Important Definitions:

#### **Authorized Hours of Care:**

<i>Part-Time Daily</i>	- 1 to 5 hours a day
<i>Part-Time Weekly</i>	- 1 to 25 hours a week
<i>Full-Time Daily</i>	- 6 to 10 hours a day
<i>Full-Time Weekly</i>	- 26 to 50 hours a week
<i>Extended Time</i>	- more than 50 hours a week

#### **Child's Age:**

<i>Infant</i>	- birth up to 24 months old
<i>Toddler</i>	- 2 up to 3 years old
<i>Preschool</i>	- 3 up to 5 years old
<i>School Age</i>	- 5 up to 13 years old (child with special needs may be eligible up to age 19)

## **Provider Types:**

*Licensed Child Care Programs*—often referred to as child care centers, preschools, or licensed family child care homes—are regulated by CDD and required to follow CDD standards for safe and healthy care that contributes to a child’s development.

*Afterschool Programs* are regulated by CDD and located in public buildings, often public schools. Care is provided to school-age children before and/or after school and sometimes during school vacations.

*Registered Family Child Care Home Programs* are in-home child care businesses regulated by CDD. The person providing child care must live in the home where the care is provided. Child care can be provided to six children younger than school age, including two children younger than age two and up to four part-time school-age children.

For more information about licensed and registered programs visit <https://dcf.vermont.gov/childcare/parents>.

*Approved Relative Child Care Providers* are not regulated, but they must be approved by CDD before they can be reimbursed for services. Families who have been approved for the Child Care Financial Assistance Program may choose a relative to care for their children. Relatives are defined as grandparents, great-grandparents, siblings (if living in a separate residence), aunts and uncles. Approved Relative Child Care; it is limited to child care for no more than two relative family units in the provider’s home or the children of one family in the family’s home.

Approved Relative Child Care providers and their household members are screened against the Child Protection Registry, Adult Abuse Registry, and Vermont Criminal Information Center. They must have clear records to be approved. *Applications for approved relative care are available from the eligibility specialist at the Community Child Care Support Agency in your area.*

## Reimbursement Rates for Licensed Programs

*Effective July 21, 2019*

<b>Weekly Rates at 100% - Part Time</b>						
<b>Age Category</b>	<b>Base Rate</b>	<b>1 Star</b>	<b>2 Stars</b>	<b>3 Stars</b>	<b>4 Stars</b>	<b>5 Stars</b>
<b>Infant</b>	110.00	115.50	121.00	132.00	143.00	154.00
<b>Toddler</b>	105.77	111.06	1116.35	126.92	137.50	148.08
<b>Preschool</b>	90.96	95.51	100.06	109.15	118.25	127.35
<b>School Age</b>	84.62	88.85	93.08	101.54	110.00	118.46

<b>Weekly Rates at 100% - Full Time</b>						
<b>Age Category</b>	<b>Base Rate</b>	<b>1 Star</b>	<b>2 Stars</b>	<b>3 Stars</b>	<b>4 Stars</b>	<b>5 Stars</b>
<b>Infant</b>	200.00	210.00	220.00	240.00	260.00	280.00
<b>Toddler</b>	192.31	201.92	211.54	230.77	250.00	269.23
<b>Preschool</b>	165.38	173.65	181.92	198.46	215.00	231.54
<b>School Age</b>	153.85	161.54	169.23	184.62	200.00	215.38

<b>Weekly Rates at 100% - Extended Time</b>						
<b>Age Category</b>	<b>Base Rate</b>	<b>1 Star</b>	<b>2 Stars</b>	<b>3 Stars</b>	<b>4 Stars</b>	<b>5 Stars</b>
<b>Infant</b>	272.00	285.60	299.20	326.40	353.60	380.80
<b>Toddler</b>	261.54	274.62	287.69	313.85	340.00	366.15
<b>Preschool</b>	224.92	236.17	247.42	269.91	292.40	314.89
<b>School Age</b>	209.23	219.69	230.15	251.08	272.00	292.92

# Reimbursement Rates for Registered Homes

*Effective July 21, 2019*

<b>Weekly Rates at 100% - Part Time</b>						
<b>Age Category</b>	<b>Base Rate</b>	<b>1 Star</b>	<b>2 Stars</b>	<b>3 Stars</b>	<b>4 Stars</b>	<b>5 Stars</b>
<b>Infant</b>	76.15	79.96	83.77	91.38	99.00	106.62
<b>Toddler</b>	74.04	77.74	81.44	88.85	96.25	103.65
<b>Preschool</b>	63.46	66.63	69.81	76.15	82.50	88.85
<b>School Age</b>	63.46	66.63	69.81	76.15	82.50	88.85

<b>Weekly Rates at 100% - Full Time</b>						
<b>Age Category</b>	<b>Base Rate</b>	<b>1 Star</b>	<b>2 Stars</b>	<b>3 Stars</b>	<b>4 Stars</b>	<b>5 Stars</b>
<b>Infant</b>	138.46	145.38	152.31	166.15	180.00	193.85
<b>Toddler</b>	134.62	141.35	148.08	161.54	175.00	188.46
<b>Preschool</b>	115.38	121.15	126.92	138.46	150.00	161.54
<b>School Age</b>	115.38	121.15	126.92	138.46	150.00	161.54

<b>Weekly Rates at 100% - Extended Time</b>						
<b>Age Category</b>	<b>Base Rate</b>	<b>1 Star</b>	<b>2 Stars</b>	<b>3 Stars</b>	<b>4 Stars</b>	<b>5 Stars</b>
<b>Infant</b>	188.31	197.72	207.14	225.97	244.80	263.63
<b>Toddler</b>	183.08	192.23	201.38	219.69	238.00	256.31
<b>Preschool</b>	156.92	164.77	172.62	188.31	204.00	219.69
<b>School Age</b>	156.92	164.77	172.62	188.31	204.00	219.69

# Reimbursement Rates for Approved Relative Child Care

*Effective January 3, 2010*

<b>Daily Rates at 100%</b>			
<b>Age Category</b>	<b>Base Rate</b>		
	<b>Part Time</b>	<b>Full Time</b>	<b>Extended Time</b>
<b>Infant</b>	9.16	16.03	22.40
<b>Toddler</b>	9.16	16.03	22.40
<b>Preschool</b>	7.84	13.39	18.44
<b>School Age</b>	7.84	13.39	18.44

## **May I use any provider?**

Yes. You are responsible for choosing a provider to care for your children. However, CDD can only make Child Care Financial Assistance Program payments to providers who have signed Provider Rate Agreements. Make sure the provider you choose has an agreement to accept payments from CDD before your child is enrolled.

Provider types are defined on page 13. Regulated programs include:

- Licensed Center Based Child Care and Preschool Programs;
- Licensed Family Child Care Homes;
- Licensed Afterschool Child Care Programs; and
- Registered Family Child Care Homes.

Approved Relative providers are approved by CDD to provide care for specific eligible children or families.

## How do I select the best provider for my child?

The Child Development Division (CDD) offers you three ways to find a child care provider that meets your needs and provides good experiences for your child:

- 1. Talk to your local child care referral specialist at the Community Child Care Support Agency in your area.**  
CDD contracts with local Community Child Care Support Agencies (see inside back cover) to help families choose child care providers that are right for them. Each agency has a child care referral specialist who is specially trained to help you find a child care provider in your area. The referral specialist will help you find a provider, based on your child's needs and your preferences.
- 2. Use the STep Ahead Recognition (STARS ) Program to help you find a child care provider committed to providing high quality services.**  
STARS is Vermont's quality recognition and improvement system for child care, preschool, and afterschool programs. Find out about a child care provider's STARS status, accreditation, and more on our website [stars.vermont.gov](http://stars.vermont.gov).
- 3. Search for regulated child care providers online at [brightfutures.vermont.gov](http://brightfutures.vermont.gov).**  
Make your choice carefully. Take the time to visit and talk to each provider you are considering before deciding which program to use. You should ask for a provider's parent handbook and /or parent contract and ask lots of questions so that you are sure you understand the program, what it offers you and your child, and your responsibilities as a parent using the program.

## **What if I decide to change providers?**

It's important for children to develop strong positive relationships with child care providers; staying with the same provider over time is recommended. But if your circumstances change, or you feel the relationship between the provider and your child is not working, you have the right to change providers and continue to receive financial assistance. Tell the provider you are making a change—at least two weeks notice is usually expected—and make sure you have a new arrangement in place.

*You must notify the eligibility specialist named on your certificate so a certificate for your new provider is in place before the change.*

The referral specialist will continue to work with you to find a provider that works well for you and your children.

## **What if my child has special health or developmental needs?**

Some providers take specialized training—over and above the training usually required—to learn how to care for children with special needs. You may want to choose a specialized child care provider if your approved service need is one of the following:

- You or your child has significant health or specialized developmental needs; or
- Your family is experiencing significant stress in areas such as shelter, safety, emotional stability, substance abuse, children's behaviors, and parenting issues.

You must choose a specialized child care provider if your child is involved with the Family Services Division of the Department for Children and Families and child care is part of the safety plan. For help finding a specialized child care provider, call your local child care referral specialist.

## Other Resources

### **Children’s Integrated Services Program (CIS):**

CDD also administers the Children’s Integrated Services Program – a resource for families who have questions or concerns about their child’s development during pregnancy, infancy, and early childhood. For more information dial 2-1-1 to get connected to the Children’s Integrated Services team in your community. Or check it out online at <https://dcf.vermont.gov/child-development/cis>.

### **Child Development Division’s Publications:**

Ask your local Community Child Care Agency (see inside back cover) for a copy of the following publications:

- *Child Care and You*  
Explains what to look for when choosing child care.
- *Using Regulated Care in Vermont: A Booklet for Parents*  
Explains the regulatory expectations of child care providers regulated by CDD.

## Community Child Care Support Agencies

<p><b>ADDISON</b> Mary Johnson Child Care Services (802) 388-4304</p>	<p><b>BENNINGTON</b> Bennington Child Care (802) 442-0052</p>
<p><b>CALEDONIA/SOUTH ESSEX</b> Kingdom Child Care Connection (802) 748-1992, 1-800-916-8645</p>	<p><b>CHITTENDEN</b> Child Care Resource (802) 863-3367</p>
<p><b>FRANKLIN/GRAND ISLE</b> Family Center of Northwestern Vermont (802) 524-6554</p>	<p><b>LAMOILLE</b> Lamoille Family Center (802) 888-5229</p>
<p><b>ORANGE/WINDSOR (N)</b> The Family Place (802)649-3268, 1-800-639-0039</p>	<p><b>ORLEANS/ESSEX (N)</b> NEKCA Parent Child Center (802) 334-7316</p>
<p><b>RUTLAND</b> Child Care Support Services Vermont Achievement Center</p> <p><b>Financial Assistance:</b> (802) 773-4365</p> <p><b>Child Care Referral:</b> (802)747-0033</p>	<p><b>WASHINGTON</b> Family Center of Washington County (802) 262-3292</p>
<p><b>WINDHAM</b> Winston Prouty (802) 257-7852</p>	<p><b>WINDSOR (SOUTH)/ WINDHAM (NORTH)</b> Springfield Area Parent Child Center (802) 886-5242, 1-800-808-4442</p>



