

**SECTION 1115 FY 05 GRANTS (AWARDED 8/1/05)
QUARTERLY PERFORMANCE REPORT
COVER SHEET**

1. Grant Number: **90FD0106**
2. Grantee Name and Address: **Vermont Agency of Human Services
Office of Child Support
103 South Main Street
Waterbury, VT 05671-1901**
3. Phone Number: **(802) 241-2319**
4. Project Title: **Project UNIMED**
5. Period of Performance: **May 1, 2007 – July 31, 2007**
6. Approved Project Period: **August 1, 2005 – December 31, 2007**
7. Period Covered by this Report (Report due 30 days later):
- | | | | |
|--------------------------------------|-------|-------------------------------------|-------|
| 5 th Quarterly (10/31/06) | _____ | 6 th Quarterly (1/31/07) | _____ |
| 7 th Quarterly (4/30/07) | _____ | 8 th Quarterly (7/31/07) | __X__ |
8. Principal Investigator and Phone Number: **Jeff Cohen, (802) 241-2319**
9. Author's Name and Phone Number: **Robin Arnell, (802) 241-2236**
10. Date of Report: **August 22, 2007**
11. Report Number (sequentially): **8**
12. Name of Federal Project Officer: **John Jolley**
13. Date Reviewed by Federal Project Officer:
14. Comments (if any):

VERMONT OFFICE OF CHILD SUPPORT
PROJECT UNIMED: A Unified Approach to Medical Support through
Intra-Agency Collaboration and Data Exchange
Grant Number 90FD0106

EIGHTH QUARTERLY PROJECT PERFORMANCE REPORT
Reporting Period May 1, 2007-July 31, 2007

❖ Major Activities and Accomplishments this Period

During the eighth quarter of the grant, Policy Studies Inc. (PSI), our contractor, continued system programming. System enhancements were made to identify medical only cases through case status coding and to update our financial system to process cash medical support.

Testing occurred on the programming mentioned above and on some of the system enhancements that were programmed last quarter. The enhancements programmed last quarter that were tested include adding medical support information to our court download package and updating our arrears affidavit form to accept cash medical judgment information. In addition to these areas, modifications to the OCS website which will allow customers access to their insurance plan information and give employers the ability to report plan information were also tested.

Mainframe system enhancements to collect data related to medical support obligations, to store custodial parent insurance information, and IV-A changes were tested, trained, and implemented this quarter. The IV-A changes provide system support for sanctioning Medicaid benefits for non-cooperation.

Our data team met four times with a PSI data warehouse developer to define the data set for our data mining model (Non-custodial parents likely to secure private health insurance for their children) and work on moving new mainframe fields into our data warehouse. This group also attended two-day training on data mining given by Dr. Ana Marcos of ANGOSS Software Corporation. The model structure was developed during this training and will be rerun once all insurance information is exported from our mainframe system. Only a subset of this information was available at the time of the training.

The collaborative partners (OCS-child support, OVHA-Medicaid, ESD-TANF) met twice during the reporting period to review and revise processes, discuss data requirements, and receive contract updates.

❖ Other Activities

We continued to have weekly status meetings with PSI to monitor programming and testing status. In this period, we had eleven of these meetings.

The Grant Steering Team met one time in the reporting period to track the progress of the grant. This team has focused much effort on the various reporting requirements for the grant and how best to capture certain data.

Our Benefits Program Administrator had a follow-up meeting with OVHA (Office of Vermont Health Access- Medicaid) to collaborate on expanding the data set used to calculate cost savings and cost recovery. This report is being developed during the month of August. In addition to this, we met with OVHA to work out the details of an insurance match with the three largest carriers in Vermont. OVHA will be matching all Medicaid active children. We asked that they incorporate non-Medicaid active children from the child support caseload into their data set. This file is currently being set-up and the initial match will run in September.

❖ **Problems**

We are still having problems with how cases are set up by the IV-A office. The most common problems are that IV-A staff are not setting up an absent parent panel on the system and are forgetting to mark when a Medicaid assignment (Form 137M) is received. Our IV-A partner sent a reminder message to her staff and will schedule training to review this.

We are also having a difficult time getting our status code/financial testing going. Initially, we had difficulty getting staff authorized and signed into our mainframe testing environment. Once they got in, we found that our case crossover into the testing environment failed. To resolve this, we cleared out the environment and crossed over new cases. Once this was done, we started running the case status conversion program. To date, we have not had a successful case status conversion run in the testing environment. Once we get this worked out, we will focus our efforts on the status and financial testing.

❖ **Significant findings and events**

The most significant event that occurred this period was the system programming, testing, training and implementation of mainframe modifications by Policy Studies Inc.

❖ **Dissemination activities**

Staff was sent emails explaining the SCHE and ORDR screen changes that were implemented on our system.

❖ **Activities planned for next reporting period**

The following activities are planned for the next reporting period: 1) system testing and training; 2) weekly status meetings with PSI; 3) continue to develop and monitor interagency activities; 4) insurance carrier data match executed; 5) PSI knowledge transfer session and documentation.

Attachments – SCHE screen training handout, ORDR screen training handout

Respectfully submitted:

Robin Arnell
Project Manager/OCS Supervising Attorney