

Office of Home Heating Seasonal Fuel Assistance Program

Program Description: The Seasonal Fuel Assistance Program helps low-income families pay a portion of their home heating bills. Assistance is for home owners or renters who pay for heat (fuel liability) or when heat is included in the rent (heated renters). Apply by mail July through the last day in February. A single benefit is paid based on the application postmark. Fuel liability benefits are paid to the fuel supplier. Heated renters receive a benefit check. Benefits are based on income and estimated annual heating cost.

Organization: Office of Home Heating Fuel Assistance
Address: 103 South Main St., Waterbury, VT 05671-5501
Service Area: Statewide
Telephone: Toll-free at 1-800-479-6151

Eligibility Criteria: Monthly net incomes up to 125% of federal poverty levels (adjusted annually). Resource eligibility (cash, savings, 401K, etc) of \$10,000 if any household member is age 60 or older; \$5,000 for all other households.

Customer Call Center: Automated Customer Call Center is available 24 hours a day, 7 days a week. Applicants have access to specific information about their application at any time. Customer Services Representatives are available during normal business hours. Call 1-800-479-6151.

Crisis Fuel Program

Program Description: Emergency fuel, and metered utility (electric and VT Gas Systems) disconnection, and furnace repairs or replacements. Crisis Fuel and After Hours Emergency Fuel Program for Families up to 150% of poverty level. Operates last Monday in November to last Friday in April.

Organizations: Five community action agencies serve all of Vermont based on service areas. All agencies have more than one office location. Contact the agency closest to you based on the counties listed. Note: because of geography, not all towns in every county are part of an agency's service area. When in doubt, we recommend you call first to confirm.

**Assistance by
Service Area:**

For Central Vermont Area:

CVCAC – Central Vermont Community Action Council, Inc.
Serving Lamoille, Orange and Washington Counties
195 US Route 302 Berlin, Barre, VT 05641
(802) 479-1053 or 1-800-639-1053
Morrisville: (802) 888-7993 or 1-800-639-8710
Randolph: (802) 728-9508 or 1-800-846-9506
Bradford: (802) 222-4963

For Bennington & Rutland Area:

BROC – Bennington-Rutland Opportunity Council, Inc.
Serving Bennington and Rutland Counties
60 Center Street, Rutland, VT 05701
(802) 775-0878 or 1-800-717-2762 Or
Bennington: (802) 447-7515

For the Champlain Valley Area:

CVOEO – Champlain Valley Office of Economic Opportunity
Serving Addison, Chittenden, Franklin and Grand Isle Counties
PO Box 1603 Burlington, VT 05402
(802) 862-2771 or 1-800-287-7971 Or
St. Albans: (802) 524-7392 or 1-800-300-7392
Middlebury: (802) 388-2285 or 1-800-639-2318

For the Northeast Kingdom:

NEKCA – Northeast Kingdom Community Action, Inc.
Serving Caledonia, Essex and Orleans Counties
70 Main St. PO Box 346, Newport, VT 05855
(802) 334-7316 or 1-800-639-4065
115 Lincoln Street, St. Johnsbury, VT 05819
(802) 748-6040 or 1-800-688-3835

For Southeastern Vermont Area:

SEVCA – Southeastern Vermont Community Action, Inc.
Serving Windham and Windsor Counties
91 Buck Drive, Westminster, VT 05158
(802) 722-4575 or 1-800-464-9951
White River Junction, VT (802) 295-5215

Warmth Support Program

Program Description: The household must be in an emergency situation for financial assistance – such as disconnection of gas or electric service, or a fuel tank that is empty or almost empty. The staff also assists with advocacy, repayment agreements, referral to Weatherization, etc. Operates October through May.

Contact Person: Peggy Treanor
Phone Number: 1-800-287-7971
FAX: (802) 660-3454
Organization: Champlain Valley Office of Economic Opportunity
Address: PO Box 1603, Burlington, VT 05402-1603

Assistance by Service Area: Assistance is available based on service area through the five Community Action Agencies listed under “Crisis Fuel Program”

Shareheat

Program Description: Emergency heating fund for CVPS customers. Funds collected by CVPS, matched dollar for dollar up to \$50,000/year and then turned over to 5 Community Action Agencies statewide. Funds are available to pay for any heating emergency (oil, propane, wood, etc.). Operates September through May.

Contact: Central Vermont Public Service
Phone Number: (802) 747-5561 or 1-800-649-2877
FAX: 802-770-3300
Organization: Central Vermont Public Service (CVPS)
Address: 77 Grove Street, Rutland, VT 05701
Service Area: CVPS Service Area (although Community Action Agencies can make exceptions when necessary).

Vermont Weatherization Assistance Program

Program Description: Weatherization Programs provides energy services designed to help homeowners and renters lower energy bills and improve comfort within their homes. Priorities include reducing the draftiness of the home, improving insulation performance and improving the efficiency of the heating system. This program is available at no cost to those that receive RUFA, SSI/ABD, or GA during the past 12 months or meets the income eligibility guidelines. The Vermont Weatherization Assistance Program is available at no cost to Vermont residents who meet the income guidelines, regardless of whether you own or rent your home, apartment or mobile home. Priority is given to the elderly, people with disabilities, families with young children and high energy users. Renters must obtain permission from your landlord for the work to be done. Different rules apply to apartment buildings and subsidized housing.

Organization: Vermont Office of Economic Opportunity
Address: 103 South Main St., Waterbury, VT 05671
Service Area: Statewide
Telephone: (802) 241-2452

Assistance by Service Area: **For Bennington & Rutland Area:**
BROC – Bennington-Rutland Opportunity Council, Inc.
Serving Bennington and Rutland Counties
60 Center Street, Rutland, VT 05701
(802) 775-0878 or 1-800-717-2762
Bennington: (802) 447-7515

For Central Vermont Area:
CVCAC – Central Vermont Community Action Council, Inc.
Serving Lamoille, Orange and Washington Counties
10 Gable Place, Barre, VT 05641
(802) 476-2093 or 1-800-639-1053

For the Champlain Valley Area:
CVOEO – Champlain Valley Office of Economic Opportunity, Inc.
Champlain Valley Weatherization Service
Serving Addison, Chittenden, Franklin and Grand Isle Counties
PO Box 1591, Burlington, VT 05402
(802) 660-3452-or 1-800-545-1084
Middlebury: (802) 388-0373 or 1-800-639-1614
St. Albans: (802) 524-6804 or 1-800-639-2319

For the Northeast Kingdom:
NETO – Northeast Employment and Training Organization, Inc.
Serving Caledonia, Essex and Orleans Counties
P.O. Box 186, St. Johnsbury, VT 05819
(802) 748-8935
Newport: (802) 334-7378

For Southeastern Vermont Area:
SEVCA – Southeastern Vermont Community Action, Inc.
Serving Windham and Windsor Counties
91 Buck Drive, Westminster, VT 05158
(802) 722-4575 or 1-800-464-9951