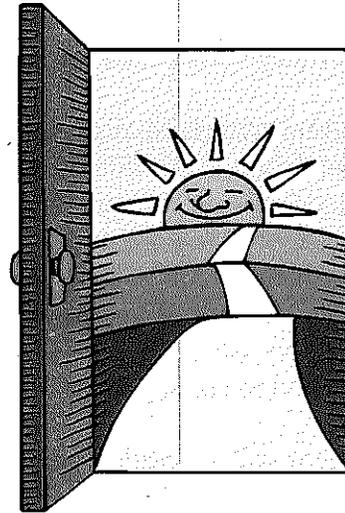
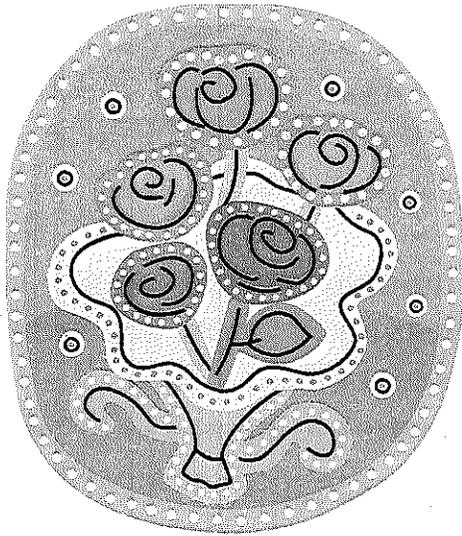


Staff at Woodside

Staff at Woodside are expected to treat you with dignity, without discrimination.

Staff will demonstrate appropriate professional treatment, follow legal standards, protect your welfare and develop appropriate relationships.

Staff will not harass or profit from you in any way.



VERMONT

Agency of Human Services

Safety, Harassment and Grievance Policy

Woodside Juvenile Rehabilitation Center



VERMONT

Agency of Human Services

Department for Children and Families

Woodside Juvenile Rehabilitation Center
26 Woodside Drive East
Colchester, VT 05446-3341

Tel: (802) 655-4990
Fax: (802) 654-8855

Department for Children and Families

Woodside Juvenile Rehabilitation Center
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Colchester, VT 05446-3341

Tel: (802) 655-4990
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A safe and supportive place for all

Woodside is a safe environment with dedicated and experienced staff.

Woodside is violence-free, and no one is permitted to fight, slap, spit at, or make physical contact of any kind.

Woodside has a zero-tolerance policy for sexual abuse and sexual harassment of both staff and residents.

Residents at Woodside are encouraged to report suspicions of any kind of abuse, including physical, verbal or sexual harassment.

Woodside has a procedure for formal complaints and/or grievances because safety is a priority.

Complaints and Grievances

Anyone residing at Woodside can file a complaint or grievance without fear of retaliation.

- If you have a complaint, discuss it with your Case Team. If this does not work for you, include a Clinical Supervisor.
- If your problem is still not solved, write a letter to the Director. If you have difficulty writing, please ask staff, a lawyer, or a trusted person to assist you.
- The Director will schedule a meeting to discuss the complaint and possible solutions. The Director will respond in writing within forty-eight (48) hours of the meeting (excluding weekends and holidays) with a decision.
- If you are not satisfied with the Director's decision, you may talk to the System of Care Director, who may choose to meet with everyone to discuss your complaint. The System of Care Director will give you an answer in writing.
- If you are still not satisfied, you can call the DCF Residential Licensing and Special Investigations Unit at (802) 769-6473 and/or Disability Rights Vermont Office at (800) 834-7890

What to expect

As a resident at Woodside, you have the right to be free from abuse, neglect, retaliation, humiliation, and exploitation. This means you will be safe and respected.

You must also respect the rights of other residents.

If you feel that your rights have been violated, you should tell an adult you trust and/or your legal representative.

If you have questions on what is or is not a violation of these rights, please ask staff.

If you believe that you or someone you know has been abused, call the Child Protection Line at 1-800-649-5285 — 24 hours a day, 7 days a week.
